Financial Statements and Related Announcement::Third Quarter Results
Issuer \& Securities

| Issuer/ Manager | SINGAPORE POST LIMITED |
| :--- | :--- |
| Securities | SINGAPORE POST LIMITED - SG1N89910219 - S08 |
| Stapled Security | No |

Announcement Details

| Announcement Title | Financial Statements and Related Announcement |
| :--- | :--- |
| Date \& Time of Broadcast | 02-Feb-2018 08:06:40 |
| Status | New |
| Announcement Sub Title | Third Quarter Results |
| Announcement Reference | SG180202OTHR9XGV |
| Submitted By (Co./ Ind. Name) | Genevieve Tan McCully (Mrs) |
| Designation | Group Company Secretary |
| Description (Please provide a detailed <br> description of the event in the box below - <br> Refer to the Online help for the format) | Please refer to the attachments. |

Additional Details

| For Financial Period Ended | $31 / 12 / 2017$ |
| :--- | :--- |



# SINGAPORE POST LIMITED AND ITS SUBSIDIARIES 

(Registration number: 199201623M)

## SGXNET ANNOUNCEMENT <br> UNAUDITED RESULTS FOR THE THIRD QUARTER AND NINE MONTHS ENDED 31 DECEMBER 2017

## PART I INFORMATION REQUIRED FOR ANNOUNCEMENTS OF QUARTERLY (Q1, Q2 \& Q3), HALF YEAR AND FULL YEAR RESULTS

(1)(a)(i) Statement of comprehensive income for the group, together with a comparative statement for the corresponding period of the immediately preceding financial year.

## Consolidated Income Statement

|  | FY2017/18 | FY2016/17 |  | FY2017/18 | FY2016/17 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q3 | Q3 | Variance | 9M | 9M | Variance |
|  | S\$'000 | S\$'000 | \% | S\$'000 | S\$'000 | \% |
| Revenue | 412,789 | 369,388 | 11.7\% | 1,121,598 | 1,024,493 | 9.5\% |
| Other income and gains (net) |  |  |  |  |  |  |
| - Rental and property-related income | 13,947 | 9,123 | 52.9\% | 33,573 | 27,767 | 20.9\% |
| - Miscellaneous | 2,862 | $(1,770)$ | N.M. | 9,299 | 2,445 | 280.3\% |
| Labour and related expenses | $(102,427)$ | $(88,357)$ | 15.9\% | $(282,241)$ | $(260,989)$ | 8.1\% |
| Volume-related expenses ${ }^{1}$ | $(223,570)$ | $(196,203)$ | 13.9\% | $(596,161)$ | $(519,043)$ | 14.9\% |
| Administrative and other expenses | $(40,035)$ | $(37,641)$ | 6.4\% | $(113,606)$ | $(107,867)$ | 5.3\% |
| Depreciation and amortisation | $(15,265)$ | $(12,891)$ | 18.4\% | $(45,022)$ | $(35,022)$ | 28.6\% |
| Selling expenses | $(2,119)$ | $(3,499)$ | (39.4\%) | $(11,719)$ | $(9,094)$ | 28.9\% |
| Finance expenses | $(3,126)$ | 1,653 | N.M. | $(9,853)$ | (296) | @ |
| Total expenses | $(386,542)$ | $(336,938)$ | 14.7\% | $(1,058,602)$ | $(932,311)$ | 13.5\% |
| Exceptional items ${ }^{2}$ | 925 | (57) | N.M. | 5,842 | 4,405 | 32.6\% |
| Share of profit / (loss) of associated |  |  |  |  |  |  |
| companies and joint ventures | 951 | (208) | N.M. | 3,069 | 704 | @ |
| Profit before income tax | 44,932 | 39,538 | 13.6\% | 114,779 | 127,503 | (10.0\%) |
| Income tax expense | $(2,944)$ | $(8,490)$ | (65.3\%) | $(19,782)$ | $(26,999)$ | (26.7\%) |
| Total profit | 41,988 | 31,048 | 35.2\% | 94,997 | 100,504 | (5.5\%) |
| Net profit attributable to: |  |  |  |  |  |  |
| Equity holders of the Company | 43,011 | 31,354 | 37.2\% | 102,454 | 98,649 | 3.9\% |
| Non-controlling interests | $(1,023)$ | (306) | 234.3\% | $(7,457)$ | 1,855 | N.M. |
| Operating Profit ${ }^{3}$ | 46,143 | 37,296 | 23.7\% | 117,941 | 124,808 | (5.5\%) |
| Underlying Net Profit ${ }^{4}$ | 35,159 | 31,411 | 11.9\% | 89,685 | 94,244 | (4.8\%) |

Earnings per share for profit attributable to the equity holders of the Company during the period / year: ${ }^{5}$

| - | Basic | $\mathbf{1 . 7 3}$ cents | 1.28 cents | $\mathbf{4 . 0 2}$ cents |
| :--- | :--- | :--- | :--- | :--- |
| - | Diluted | $\mathbf{1 . 7 3}$ cents | 1.28 cents | $\mathbf{4 . 0 2}$ cents |

$\frac{\text { Notes }}{1 \text { V }}$
$\frac{1}{1}$ Volume-related expenses comprise mainly of traffic expenses and cost of sales.
2 Exceptional items comprised one-off items such as asset impairment, fair value changes on investment properties, gains or losses on sale of investments and property, plant and equipment and M\&A related professional fees.
3 Operating profit for the purposes of paragraph 8 "Review of the performance of the Group" is defined as profit before net interest expense, tax and share of profit or loss of associated companies and joint ventures.
4 Underlying net profit is defined as net profit before exceptional items, net of tax.
5 Earnings per share were calculated based on net profit attributable to equity holders of the Company less distribution attributable to perpetual securities holders, divided by the weighted average number of ordinary shares outstanding (excluding treasury shares).
N.M. Not meaningful
@ Denotes variance exceeding 300\%.

## Consolidated Statement of Comprehensive Income

|  | FY2017/18 | FY2016/17 |  | FY2017/18 | FY2016/17 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q3 | Q3 | Variance | 9M | 9M | Variance |
|  | S\$'000 | S\$'000 | \% | S\$'000 | S\$'000 | \% |
| Total profit | 41,988 | 31,048 | 35.2\% | 94,997 | 100,504 | (5.5\%) |
| Other comprehensive income / (loss) (net of tax): |  |  |  |  |  |  |
| Items that may be reclassified subsequently to profit or loss: |  |  |  |  |  |  |
| Available for sale financial assets - fair value losses | (212) | (33) | @ | (422) | (26) | @ |
| Currency translation differences arising from Consolidation <br> - (Losses) / gains | $(3,194)$ | 20,375 | N.M. | $(3,826)$ | $19,609$ | N.M. |
| - Transfers to profit \& loss arising from disposals of subsidiaries and associates |  |  | - | - | (332) | N.M. |
| Other comprehensive (loss) / income for the period (net of tax) | $(3,406)$ | 20,342 | N.M. | $(4,248)$ | 19,251 | N.M. |
| Total comprehensive income for the period* | 38,582 | 51,390 | (24.9\%) | 90,749 | 119,755 | (24.2\%) |
| Total comprehensive income attributable to: |  |  |  |  |  |  |
| Equity holders of the Company | 39,758 | 51,452 | (22.7\%) | 98,539 | 118,859 | (17.1\%) |
| Non-controlling interests | $(1,176)$ | (62) | @ | $(7,790)$ | 896 | N.M. |
|  | 38,582 | 51,390 | (24.9\%) | 90,749 | 119,755 | (24.2\%) |

* As shown in the Statement of changes in equity on pages 8 and 9 .


## Underlying Net Profit Reconciliation Table

|  | FY2017/18 | FY2016/17 |  | FY2017/18 | FY2016/17 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q3 | Q3 | Variance | 9M | 9M | Variance |
|  | S\$'000 | S\$'000 | \% | S\$'000 | S\$'000 | \% |
| Profit attributable to equity holders of the Company | 43,011 | 31,354 | 37.2\% | 102,454 | 98,649 | 3.9\% |
| (Gains) / losses on disposal of property, plant and equipment | $(2,953)$ | 42 | N.M. | $(2,938)$ | (4) | @ |
| Professional fees | 46 | 15 | 206.7\% | 1,528 | 491 | 211.2\% |
| Fair value loss / (gain) on warrants from an associated company | 1,982 | - | N.M. | $(5,423)$ | - | N.M. |
| Gain on dilution of interest in an associated company | - | - | - | - | $(4,892)$ | N.M. |
| Provision for the restructuring of overseas operation | - | - | - | 991 | - | N.M. |
| Adjustments of deferred tax in respect of change in US tax rate | $(6,927)$ | - | N.M. | $(6,927)$ | - | N.M. |
| Underlying Net Profit | 35,159 | 31,411 | 11.9\% | 89,685 | 94,244 | (4.8\%) |

## N.M. Not meaningful.

@ Denotes variance exceeding 300\%.
(1)(a)(ii) The following items have been included in arriving at profit before income tax:

|  | FY2017/18 | FY2016/17 |  | FY2017/18 | FY2016/17 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q3 | Q3 | Variance | 9M | 9M | Variance |
|  | S\$'000 | S\$'000 | \% | S\$'000 | S\$'000 | \% |
| Other operating income and interest income | 16,809 | 7,353 | 128.6\% | 42,872 | 30,212 | 41.9\% |
| Interest on borrowings | 2,016 | 2,348 | (14.1\%) | 6,736 | 6,510 | 3.5\% |
| Depreciation and amortisation | 15,265 | 13,005 | 17.4\% | 45,022 | 35,416 | 27.1\% |
| Allowance for doubtful debts and bad debts written off / (written back) | - | (33) | N.M. | 5,781 | (244) | N.M. |
| Foreign exchange gains / (losses) | 198 | 86 | 130.2\% | (37) | 2,395 | N.M. |
| Gains / (losses) on sale of investments, property, plant and equipment | 2,953 | (40) | N.M. | 2,938 | 5,242 | (44.0\%) |
| Adjustments of deferred tax in respect of change in US tax rate | 6,927 | - | N.M. | 6,927 | - | N.M. |

N.M. Not meaningful.
(1)(b)(i) Statement of financial position (for the issuer and group), together with a comparative statement as at the end of the immediately preceding financial year.

|  | The Group |  | The Company |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Dec-17 | Mar-17 | Dec-17 | Mar-17 |
|  | S\$'000 | S\$'000 | S\$'000 | S\$'000 |
| ASSETS |  |  |  |  |
| Current assets |  |  |  |  |
| Cash and cash equivalents | 284,346 | 366,614 | 223,621 | 303,179 |
| Financial assets | 2,541 | 4,301 | 2,541 | 3,954 |
| Trade and other receivables | 246,300 | 199,007 | 193,339 | 173,304 |
| Derivative financial instruments | 22,378 | 16,079 | 22,378 | 16,142 |
| Inventories | 4,423 | 4,450 | 141 | 107 |
| Other current assets | 18,756 | 17,174 | 7,279 | 5,180 |
|  | 578,744 | 607,625 | 449,299 | 501,866 |
| Non-current assets |  |  |  |  |
| Financial assets | 35,462 | 36,010 | 35,213 | 35,748 |
| Trade and other receivables | 7,132 | 7,091 | 395,222 | 405,122 |
| Investments in associated companies and joint ventures | Investments in associated |  |  | 14,849 |
| Investments in subsidiaries | - | - | 340,533 | 340,533 |
| Investment properties | 1,000,731 | 970,392 | 957,338 | 927,538 |
| Property, plant and equipment | 545,909 | 565,583 | 241,919 | 240,371 |
| Intangible assets | 392,596 | 400,683 | - | - |
| Deferred income tax assets | 3,774 | 6,218 | - | - |
| Other non-current asset | 4,513 | 5,198 | - | - |
|  | 2,110,571 | 2,108,958 | 1,985,074 | 1,964,161 |
| Total assets | 2,689,315 | 2,716,583 | 2,434,373 | 2,466,027 |

LIABILITIES
Current liabilities

| Trade and other payables | 501,053 | 395,084 | 396,766 | 353,681 |
| :---: | :---: | :---: | :---: | :---: |
| Current income tax liabilities | 30,640 | 34,774 | 25,439 | 30,367 |
| Deferred income ${ }^{1}$ | 7,281 | 7,413 | 7,281 | 7,413 |
| Derivative financial instruments | 525 | 1,055 | 423 | 1,055 |
| Borrowings | 19,834 | 148,786 | - | 117,743 |
|  | 559,333 | 587,112 | 429,909 | 510,259 |
| Non-current liabilities |  |  |  |  |
| Trade and other payables | 23,840 | 44,462 | 1,935 | 2,070 |
| Borrowings | 215,490 | 215,199 | 201,753 | 202,318 |
| Deferred income ${ }^{1}$ | 44,116 | 49,545 | 44,116 | 49,545 |
| Deferred income tax liabilities | 51,970 | 62,547 | 22,844 | 22,603 |
|  | 335,416 | 371,753 | 270,648 | 276,536 |
| Total liabilities | 894,749 | 958,865 | 700,557 | 786,795 |
| NET ASSETS | 1,794,566 | 1,757,718 | 1,733,816 | 1,679,232 |

## EQUITY

Capital and reserves attributable to the Company's equity holders
Share capital

| 638,762 | 638,756 | 638,762 | 638,756 |
| :---: | :---: | :---: | :---: |
| $(11,794)$ | $(1,227)$ | $(11,794)$ | $(1,227)$ |
| 66,119 | 71,787 | 36,395 | 37,249 |
| 707,204 | 650,007 | 719,919 | 657,628 |
| 1,400,291 | 1,359,323 | 1,383,282 | 1,332,406 |
| 350,534 | 346,826 | 350,534 | 346,826 |
| 1,750,825 | 1,706,149 | 1,733,816 | 1,679,232 |
| 43,741 | 51,569 | - |  |
| 1,794,566 | 1,757,718 | 1,733,816 | 1,679,232 |

Treasury shares
Other reserves
Retained earnings
Ordinary equity
Perpetual securities ${ }^{2}$

Non-controlling interests
Total equity

Notes
1 Mainly relates to the postassurance collaboration with AXA Life Insurance Singapore Private Limited.
2 Perpetual securities amounting to $S \$ 350$ million were issued by the Company on 2 March 2012. The perpetual securities are cumulative and distributions are at the option of the Company, subject to terms and conditions of the securities issue. Based on FRS32 "Financial Instruments: Presentation", the perpetual securities are presented within equity.
(1)(b)(ii) In relation to the aggregate amount of the group's borrowings and debt securities.

|  | Dec-17 <br> $\mathbf{S \$ \prime 0 0 0}$ | Mar-17 <br> S\$'000 |
| :--- | ---: | ---: |
| Amount repayable in one year or less, or on demand |  |  |
| - Borrowings (secured) | $\mathbf{2 , 8 3 4}$ | 14,043 |
| - Borrowings (unsecured) | $\mathbf{1 7 , 0 0 0}$ | 134,743 |
| Amount repayable after one year: |  |  |
| - Borrowings (secured) | $\mathbf{1 3 , 7 3 7}$ | 12,881 |
| - Borrowings (unsecured) | $\mathbf{2 0 1 , 7 5 3}$ | 202,318 |

The Group's unsecured borrowings comprised mainly S $\$ 200$ million 10-year Fixed Rate Notes issued in March 2010. The Fixed Rate Notes is listed on the SGX-ST and carry a fixed interest rate of $3.5 \%$ per annum.

## Details of any collateral.

Secured borrowings comprised bank loans and are secured over investment properties, or guaranteed by a director of a subsidiary with non-controlling interests.
(1)(c) Statement of cash flows (for the group), together with a comparative statement for the corresponding period of the immediately preceding financial year.

|  | The Group |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | FY2017/18 | FY2016/17 | FY2017/18 | FY2016/17 |
|  | Q3 | Q3 | 9M | 9M |
|  | S $\mathbf{\$}^{\prime} 000$ | S\$'000 | S \$ ${ }^{\prime} 000$ | S $\$^{\prime} 000$ |
| Cash flows from operating activities |  |  |  |  |
| Total profit | 41,988 | 31,048 | 94,997 | 100,504 |
| Adjustments for: |  |  |  |  |
| Income tax expense | 2,944 | 8,490 | 19,782 | 26,999 |
| Allowance for doubtful debts and bad debts written off / (write back) |  | (33) | 5,781 | (244) |
| Amortisation of deferred income | $(1,854)$ | $(2,264)$ | $(5,561)$ | $(5,905)$ |
| Amortisation of intangible assets | 2,471 | 1,775 | 7,239 | 3,885 |
| Depreciation | 12,794 | 11,230 | 37,783 | 31,531 |
| (Gains) / losses on sale of investments, property, plant and equipment | $(2,953)$ | 42 | $(2,938)$ | $(5,240)$ |
| Loss / (gain) on derivative instrument | 1,982 | - | $(5,423)$ | , |
| Share-based staff costs | 41 | 869 | 508 | 2,782 |
| Interest expense | 2,016 | 2,348 | 6,736 | 6,510 |
| Interest income | (964) | (797) | $(3,622)$ | $(2,287)$ |
| Share of (profit) / loss of associated companies and joint ventures | (951) | 208 | $(3,069)$ | (704) |
|  | 15,526 | 21,868 | 57,216 | 57,327 |
| Operating cash flow before working capital changes | 57,514 | 52,916 | 152,213 | 157,831 |
| Changes in working capital, net of effects from acquisition and disposal of subsidiaries |  |  |  |  |
| Inventories | 19 | 454 | 27 | 60 |
| Trade and other receivables | $(14,857)$ | $(40,714)$ | $(53,207)$ | $(19,584)$ |
| Trade and other payables | 68,801 | 53,074 | 77,851 | 43,742 |
| Cash generated from operations | 111,477 | 65,730 | 176,884 | 182,049 |
| Income tax paid | $(15,498)$ | $(13,138)$ | $(30,400)$ | $(29,572)$ |
| Net cash provided by operating activities | 95,979 | 52,592 | 146,484 | 152,477 |
| Cash flows from investing activities |  |  |  |  |
| Acquisition of additional interest in a subsidiary | (220) | - | (220) | - |
| Additions to property, plant and equipment, investment properties and intangible assets | $(14,006)$ | $(52,457)$ | $(52,878)$ | $(164,106)$ |
| Contingent consideration paid in relation to acquisition of subsidiaries | - | - | $(3,730)$ | (528) |
| Disposal of a subsidiary, net of cash disposed of | - | - | - | $(1,568)$ |
| Dividends received from associated company | 413 | - | 413 | 1,660 |
| Interest received | 902 | 453 | 4,006 | 1,947 |
| Loan to an associated company | - | - | - | $(1,521)$ |
| Proceed from sale of financial assets | 1,633 | - | 1,633 | - |
| Proceeds from partial divestment of a subsidiary | - | 85,927 | - | 85,927 |
| Proceeds from disposal of property, plant and equipment | 8,650 | 140 | 8,886 | 1,894 |
| Proceeds on maturity of financial assets | - | - | - | 4,250 |
| Repayment of loans by associated companies | - | 135 | - | 6,605 |
| Net cash (used in) / provided by investing activities | $(2,628)$ | 34,198 | $(41,890)$ | $(65,440)$ |
| Cash flows from financing activities |  |  |  |  |
| Distribution paid to perpetual securities | - | - | $(7,499)$ | $(7,499)$ |
| Dividends paid to shareholders | $(11,337)$ | $(21,648)$ | $(34,050)$ | $(108,180)$ |
| Interest paid | $(4,405)$ | $(2,531)$ | $(6,148)$ | $(7,122)$ |
| Proceeds from issuance of ordinary shares | - | 391 | 6 | 3,662 |
| Purchase of treasury shares | $(4,278)$ | - | $(11,507)$ | - |
| Proceeds from bank term loan | 48,926 | 220,514 | 280,926 | 522,031 |
| Repayment of bank term loan | $(120,253)$ | $(212,476)$ | $(408,590)$ | $(387,515)$ |
| Net cash (used in) / provided by financing activities | $(91,347)$ | $(15,750)$ | $(186,862)$ | 15,377 |
| Net increase / (decrease) in cash and cash equivalents | 2,004 | 71,040 | $(82,268)$ | 102,414 |
| Cash and cash equivalents at beginning of financial period | 282,342 | 158,014 | 366,614 | 126,640 |
| Cash and cash equivalents at end of financial period | 284,346 | 229,054 | 284,346 | 229,054 |

(1)(d)(i) Statement of changes in equity (for the issuer and group), together with a comparative statement for the corresponding period of the immediately preceding financial year.

## The Group - Q3

|  | Attributable to ordinary shareholders of the Company |  |  |  |  | Perpetual securities |  | Noncontrolling interests | Total <br> equity |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Share <br> capital | Treasury <br> shares | Retained <br> earnings | Other <br> reserves | Total |  | Total |  |  |
|  | S\$'000 | S\$'000 | S\$'000 | S\$'000 | S\$'000 | S\$'000 | S\$'000 | S\$'000 | S\$'000 |
| Balance at 1 October 2017 | 638,762 | $(7,516)$ | 679,279 | 69,513 | 1,380,038 | 346,785 | 1,726,823 | 44,955 | 1,771,778 |
| Total comprehensive income / (loss) for the period | - | - | 43,011 | $(3,253)$ | 39,758 | - | 39,758 | $(1,176)$ | 38,582 |
|  | 638,762 | $(7,516)$ | 722,290 | 66,260 | 1,419,796 | 346,785 | 1,766,581 | 43,779 | 1,810,360 |
| Additional investment of a subsidiary |  | - |  | (182) | (182) | - | (182) | (38) | (220) |
| Distribution of perpetual |  |  |  |  |  |  |  |  |  |
| Securities | - | - | $(3,749)$ | - | $(3,749)$ | 3,749 | - | - |  |
| Dividends | - | - | $(11,337)$ | - | $(11,337)$ | - | $(11,337)$ | - | $(11,337)$ |
| Employee share option scheme: |  |  |  |  |  |  |  |  |  |
| - Value of employee services | - | - | - | 41 | 41 | - | 41 | - | 41 |
| Purchase of new treasury shares |  | $(4,278)$ | - | - | $(4,278)$ | - | $(4,278)$ | - | (4,278) |
| Balance at 31 December 2017 | 638,762 | $(11,794)$ | 707,204 | 66,119 | 1,400,291 | 350,534 | 1,750,825 | 43,741 | 1,794,566 |
| Balance at 1 October 2016 | 452,259 | $(1,227)$ | 722,952 | 8,181 | 1,182,165 | 346,785 | 1,528,950 | 12,071 | 1,541,021 |
| Total comprehensive income / (loss) for the period | - | - | 31,354 | 20,098 | 51,452 | - | 51,452 | (62) | 51,390 |
|  | 452,259 | $(1,227)$ | 754,306 | 28,279 | 1,233,617 | 346,785 | 1,580,402 | 12,009 | 1,592,411 |
| Partial divestment of a subsidiary | - | - | $(5,191)$ | 39,624 | 34,433 | - | 34,433 | 51,494 | 85,927 |
| Distribution of perpetual securities | - | - | $(3,749)$ | - | $(3,749)$ | 3,749 | - | - |  |
| Dividends | - | - | $(21,648)$ | - | $(21,648)$ | - | $(21,648)$ | - | (21,648) |
| Employee share option scheme: |  |  |  |  |  |  |  |  |  |
| - Value of employee services | - | - | - | 869 | 869 | - | 869 | - | 869 |
| - New shares issued | 420 | - |  | (29) | 391 | - | 391 | - | 391 |
| Balance at 31 December 2016 | 452,679 | $(1,227)$ | 723,718 | 68,743 | 1,243,913 | 350,534 | 1,594,447 | 63,503 | 1,657,950 |


|  | Attributable to ordinary shareholders of the Company |  |  |  |  | Perpetual <br> securities |  | Noncontrolling interests | Total <br> equity |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Share <br> capital | Treasury shares | Retained earnings | Other reserves | Total |  | Total |  |  |
|  | S\$'000 | S\$'000 | S\$'000 | S\$'000 | S\$'000 | S\$'000 | S\$'000 | S\$'000 | S\$'000 |
| Balance at 1 April 2017 | 638,756 | $(1,227)$ | 650,007 | 71,787 | 1,359,323 | 346,826 | 1,706,149 | 51,569 | 1,757,718 |
| Total comprehensive income / (loss) for the period | - | - | 102,454 | $(3,915)$ | 98,539 | - | 98,539 | $(7,790)$ | 90,749 |
|  | 638,756 | $(1,227)$ | 752,461 | 67,872 | 1,457,862 | 346,826 | 1,804,688 | 43,779 | 1,848,467 |
| Additional investment of a subsidiary | - | - | - | (182) | (182) | - | (182) | (38) | (220) |
| Adjustment to other reserves | - | - | - | $(1,139)$ | $(1,139)$ | - | $(1,139)$ | - | $(1,139)$ |
| Distribution of perpetualSecurities |  |  |  |  |  |  |  |  |  |
|  | - | - | $(11,207)$ | - | $(11,207)$ | 11,207 | - | - - |  |
| Distribution paid on perpetualSecurities |  |  |  |  |  |  |  |  |  |
|  | - | - | - | - | - | $(7,499)$ | $(7,499)$ | - | $(7,499)$ |
| Dividends | - | - | $(34,050)$ | - | $(34,050)$ | - | $(34,050)$ | - | $(34,050)$ |
| Employee share option scheme: |  |  |  |  |  |  |  |  |  |
| - Value of employee services | - | - | - | 508 | 508 | - | 508 | - | 508 |
| - New shares issued | 6 | - | - | - | 6 | - | 6 | - | 6 |
| - Treasury shares re-issued | - | 940 | - | (940) | - | - | - | - - |  |
| Purchase of new treasury shares |  | $(11,507)$ | - | - | $(11,507)$ | - | $(11,507)$ | - | $(11,507)$ |
| Balance at 31 December 2017 | 638,762 | $(11,794)$ | 707,204 | 66,119 | 1,400,291 | 350,534 | 1,750,825 | 43,741 | 1,794,566 |
| Balance at 1 April 2016 | 448,775 | $(2,116)$ | 749,647 | 7,258 | 1,203,564 | 346,826 | 1,550,390 | 11,113 | 1,561,503 |
| Total comprehensive income | - | - | 98,649 | 20,210 | 118,859 | - | 118,859 | 896 | 119,755 |
|  | 448,775 | $(2,116)$ | 848,296 | 27,468 | 1,322,423 | 346,826 | 1,669,249 | 12,009 | 1,681,258 |
| Partial divestment of a subsidiary | - | - | $(5,191)$ | 39,624 | 34,433 | - | 34,433 | 51,494 | 85,927 |
| Distribution of perpetual securities | - | - | $(11,207)$ | - | $(11,207)$ | 11,207 | - | - - |  |
| Distribution paid on perpetual securities | - | - | - | - | - | $(7,499)$ | $(7,499)$ | - | $(7,499)$ |
| Dividends | - | - | $(108,180)$ | - | $(108,180)$ | - | $(108,180)$ | - | $(108,180)$ |
| Employee share option scheme: |  |  |  |  |  |  |  |  |  |
| - Value of employee services | - | - | - | 2,782 | 2,782 | - | 2,782 | - | 2,782 |
| - New shares issued | 3,904 | - | - | (242) | 3,662 | - | 3,662 | - | 3,662 |
| - Treasury shares re-issued |  | 889 | - | (889) | - | - | - | - |  |
| Balance at 31 December 2016 | 452,679 | $(1,227)$ | 723,718 | 68,743 | 1,243,913 | 350,534 | 1,594,447 | 63,503 | 1,657,950 |

## The Company - Q3

|  | Attributable to ordinary shareholders of the Company |  |  |  |  | Perpetual securities | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \begin{array}{c} \text { Share } \\ \text { capital } \end{array} \\ & \hline \mathrm{S} \${ }^{\prime} 000 \end{aligned}$ | Treasury shares S\$'000 | Retained $\frac{\text { earnings }}{\text { S } \$^{\prime} 000}$ | $\begin{gathered} \begin{array}{c} \text { Other } \\ \text { reserves } \end{array} \\ \hline \text { S } \$^{\prime} 000 \end{gathered}$ | $\frac{\text { Total }}{S \$ \$^{\prime} 000}$ |  |  |
| Balance at 1 Oct 2017 | 638,762 | $(7,516)$ | 697,916 | 36,566 | 1,365,728 | 346,785 | 1,712,513 |
| Total comprehensive income / (loss) for the period | - | - | 37,089 | (212) | 36,877 | - | 36,877 |
|  | 638,762 | $(7,516)$ | 735,005 | 36,354 | 1,402,605 | 346,785 | 1,749,390 |
| Distribution on perpetual securities | - | - | $(3,749)$ | - | $(3,749)$ | 3,749 |  |
| Dividends | - | - | $(11,337)$ | - | $(11,337)$ | - | $(11,337)$ |
| Employee share option scheme: |  |  |  |  |  |  |  |
| - Value of employee services | - | - | - | 41 | 41 | - | 41 |
| Purchase of new treasury shares | - | $(4,278)$ | - | - | $(4,278)$ | - | $(4,278)$ |
| Balance at 31 December 2017 | 638,762 | $(11,794)$ | 719,919 | 36,395 | 1,383,282 | 350,534 | 1,733,816 |
| Balance at 1 October 2016 | 452,259 | $(1,227)$ | 758,605 | 35,531 | 1,245,168 | 346,785 | 1,591,953 |
| Total comprehensive income / (loss) for the period | - | - | 36,892 | (33) | 36,859 | - | 36,859 |
|  | 452,259 | $(1,227)$ | 795,497 | 35,498 | 1,282,027 | 346,785 | 1,628,812 |
| Distribution on perpetual securities | - | - | $(3,749)$ | - | $(3,749)$ | 3,749 |  |
| Dividends | - | - | $(21,648)$ | - | $(21,648)$ | - | $(21,648)$ |
| Employee share option scheme: |  |  |  |  |  |  |  |
| - Value of employee services | - | - | - | 869 | 869 | - | 869 |
| - New shares issued | 420 | - | - | (29) | 391 | - | 391 |
| Balance at 31 December 2016 | 452,679 | $(1,227)$ | 770,100 | 36,338 | 1,257,890 | 350,534 | 1,608,424 |


|  | Attributable to ordinary shareholders of the Company |  |  |  |  | Perpetual <br> securities | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \begin{array}{l} \text { Share } \\ \text { capital } \end{array} \\ & \hline \text { S\$'000 } \end{aligned}$ | Treasury shares S\$'000 | Retained earnings S\$'000 | Other <br> reserves S\$'000 | $\frac{\text { Total }}{S \$^{\prime} 000}$ |  |  |
| Balance at 1 April 2017 | 638,756 | $(1,227)$ | 657,628 | 37,249 | 1,332,406 | 346,826 | 1,679,232 |
| Total comprehensive income / |  |  |  |  |  |  |  |
|  | 638,756 | $(1,227)$ | 765,176 | 36,827 | 1,439,532 | 346,826 | 1,786,358 |
| Distribution on perpetual securities | - | - | $(11,207)$ | - | $(11,207)$ | 11,207 |  |
| Distribution paid on perpetual securities | - | - | - | - | - | $(7,499)$ | $(7,499)$ |
| Dividends | - | - | $(34,050)$ | - | $(34,050)$ | - | $(34,050)$ |
| Employee share option scheme: |  |  |  |  |  |  |  |
| - Value of employee services | - | - | - | 508 | 508 | - | 508 |
| - New shares issued | 6 | - | - | - | 6 | - | 6 |
| - Treasury shares re-issued | - | 940 | - | (940) | - | - |  |
| Purchase of new treasury shares | - | $(11,507)$ | - | - | $(11,507)$ | - | $(11,507)$ |
| Balance at 31 December 2017 | 638,762 | $(11,794)$ | 719,919 | 36,395 | 1,383,282 | 350,534 | 1,733,816 |
| Balance at 1 April 2016 | 448,775 | $(2,116)$ | 780,232 | 34,713 | 1,261,604 | 346,826 | 1,608,430 |
| Total comprehensive income / |  |  |  |  |  |  |  |
|  | 448,775 | $(2,116)$ | 889,487 | 34,687 | 1,370,833 | 346,826 | 1,717,659 |
| Distribution on perpetual securities | - | - | $(11,207)$ | - | $(11,207)$ | 11,207 |  |
| Distribution paid on perpetual securities | - | - | - | - | - | $(7,499)$ | $(7,499)$ |
| Dividends | - | - | $(108,180)$ | - | $(108,180)$ | - | $(108,180)$ |
| Employee share option scheme: |  |  |  |  |  |  |  |
| - Value of employee services | - | - | - | 2,782 | 2,782 | - | 2,782 |
| - New shares issued | 3,904 | - | - | (242) | 3,662 |  | 3,662 |
| - Treasury shares re-issued | - | 889 | - | (889) | - | - |  |
| Balance at 31 December 2016 | 452,679 | $(1,227)$ | 770,100 | 36,338 | 1,257,890 | 350,534 | 1,608,424 |

(1)(d)(ii) Details of any changes in the company's share capital arising from rights issue, bonus issue, share buy-backs, exercise of share options or warrants, conversion of other issues of equity securities, issue of shares for cash or as consideration for acquisition or for any other purpose since the end of the previous period reported on. State also the number of shares that may be issued on conversion of all the outstanding convertibles, as well as the number of shares held as treasury shares, if any, against the total number of issued shares excluding treasury shares of the issuer, as at the end of the current financial period reported on and as at the end of the corresponding period of the immediately preceding financial year.

During the 3rd quarter ended 31 December 2017, no share was issued under the Singapore Post Share Option Scheme.

As at 31 December 2017, there were unexercised options for 24,980,000 (31 December 2016: 26,428,000) unissued ordinary shares under the Singapore Post Share Option Scheme (including Performance Option Plan but excluding Restricted Share Plan) and unvested shares for 1,211,264 (31 December 2016: 2,800,421) unissued ordinary shares under the Restricted Share Plan.

As at 31 December 2017, the Company held 9,208,005 treasury shares (31 December 2016: 1,181,409).
(1)(d)(iii) To show the total number of issued shares excluding treasury shares as at the end of the current financial period and as at the end of the immediately preceding year.

As at 31 December 2017, total issued shares excluding treasury shares were 2,265,881,520 (31 March 2017: 2,273,903,116).
(1)(d)(iv) A statement showing all sales, transfers, disposal, cancellation and / or use of treasury shares as at end of the current financial period reported on.

During the third quarter ended 31 December 2017, no treasury share was re-issued.
(2) Whether the figures have been audited or reviewed, and in accordance with which auditing standard or practice.

The figures have not been audited nor reviewed.
(3) Where figures have been audited or reviewed, the auditors' report (including any qualifications or emphasis of a matter).

Not applicable.
(4) Whether the same accounting policies and methods of computation as in the issuer's most recently audited annual financial statements have been applied.

Except as disclosed under paragraph 5 below, the Group has applied the same accounting policies and methods of computation in the financial statements for the current reporting period compared with the audited financial statements for the financial year ended 31 March 2017.
(5) If there are any changes in the accounting policies and methods of computation, including any required by an accounting standard, what has changed, as well as the reasons for, and the effect of, the change.

On 1 April 2017, the Group adopted the new or amended FRS and Interpretations to FRS ("INT FRS") that are mandatory for application from that date. Changes to the Group's accounting policies have been made as required, in accordance with the transitional provisions in the respective FRS and INT FRS.

The adoption of these new or amended FRS and INT FRS did not result in substantial changes to the Group's and Company's accounting policies and had no material effect on the amounts reported for the current or prior financial years.
(6) Earnings per ordinary share of the group for the current financial period reported on and the corresponding period of the immediately preceding financial year, after deducting any provision for preference dividends.

|  | The Group |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
|  | FY2017/18 | FY2016/17 | FY2017/18 | FY2016/17 |  |
|  |  | Q3 | Q3 |  | 9 M |
| Based on weighted average number of <br> ordinary shares in issue |  |  |  |  |  |
| On fully diluted basis | $\mathbf{1 . 7 3}$ cents | 1.28 cents | $\mathbf{4 . 0 2}$ cents | 4.04 cents |  |

(7) Net asset value (for the issuer and group) per ordinary share based on the total number of issued shares excluding treasury shares of the issuer at the end of the current financial period reported on and immediately preceding financial year.

| The Group |  | The Company |  |
| :---: | :---: | :---: | :---: |
| Dec-17 | Mar-17 | Dec-17 |  |

Net asset value per ordinary share based on issued share capital of the Company at the end of the financial period (cents)


Ordinary equity per ordinary share based on issued share capital of the Company at the end of the financial period (cents)

| $\mathbf{6 1 . 8 0}$ | 59.78 | $\mathbf{6 1 . 0 5}$ | 58.60 |
| :--- | :--- | :--- | :--- |

(8) Review of the performance of the group.

## Third Quarter And Nine Months Ended 31 December 2017

## Revenue

|  | FY17/18 | FY16/17 |  | FY17/18 | FY16/17 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q3 | Q3 | Variance | 9M | 9M | Variance |
|  | S $\mathbf{\$}^{\prime} \mathbf{0 0 0}$ | S $\mathbf{\$}^{\prime} 000$ | \% | S $\mathbf{\$}^{\prime} 000$ | S $\mathbf{\$}^{\prime} 000$ | \% |
| Postal | 165,994 | 143,352 | 15.8\% | 464,168 | 407,339 | 14.0\% |
| Logistics | 173,852 | 171,252 | 1.5\% | 506,029 | 482,065 | 5.0\% |
| eCommerce | 97,140 | 81,132 | 19.7\% | 225,338 | 210,390 | 7.1\% |
| Inter-segment eliminations* | $(24,197)$ | $(26,348)$ | 8.2\% | $(73,937)$ | $(75,301)$ | 1.8\% |
| Total | 412,789 | 369,388 | 11.7\% | 1,121,598 | 1,024,493 | 9.5\% |

* Inter-segment eliminations relate to the elimination of inter-segment billings for internal services to better reflect the profitability of each business segment

Group revenue rose $11.7 \%$ for the third quarter ("Q3") and $9.5 \%$ for the nine months (" $9 M^{\prime \prime}$ ) ended 31 December 2017, with growth across the Postal, Logistics and eCommerce segments.

In the Postal segment, revenue rose $15.8 \%$ in Q 3 and $14.0 \%$ in 9 M respectively as strong growth in International mail revenue helped offset the decline in Domestic mail revenue.

In Q3, International mail revenue rose $37.7 \%$ and quarterly revenue crossed $\mathrm{S} \$ 100$ million for the first time, on the back of higher cross-border eCommerce deliveries including collaboration with Alibaba Group for the Double Eleven event in November.

Logistics revenue increased $1.5 \%$ in Q3 and $5.0 \%$ in 9 M respectively. SP Parcels and Couriers Please's revenue rose with increased last-mile delivery volume in Singapore and Australia respectively, while Famous Holdings' revenue grew in line with higher freight forwarding volumes.

The above were partially offset by a revenue decline at Quantium Solutions, which continues to face competitive pressures at its Hong Kong operations. This negated the improved performance in Singapore from higher utilisation at the Regional eCommerce Logistics Hub.
eCommerce revenue rose $19.7 \%$ and $7.1 \%$ in Q3 and 9 M respectively. In Q3, Jagged Peak revenue rose $43.9 \%$ as volume surged over the US peak shopping season from October to December. TradeGlobal overcame the loss in revenue from two major customers as previously disclosed and grew revenue marginally in Q3, aided by the addition of new customers.

## Other Income

Rental and property-related income rose $52.9 \%$ in Q3 with rental income recognition for SingPost Centre retail mall which opened in October 2017. Committed occupancy for the mall was $85.9 \%$ as at 31 December 2017, up from $80.4 \%$ as at 30 September 2017.

Miscellaneous other income was S $\$ 2.9$ million in Q3, compared to a loss of S\$1.8 million last year, due largely to favourable trade related foreign exchange translation differences.

## Total Expenses

Total expenses increased $14.7 \%$ in Q3 and $13.5 \%$ in 9 M respectively, largely due to the increase in volume-related expenses, as the Group seeks to grow volumes to benefit from economies of scale from operating leverage.

Labour and related expenses rose $15.9 \%$ in Q3 and $8.1 \%$ in 9 M with higher temporary and contract staff costs to support the growth in volumes, in particular for the US eCommerce businesses.

Volume-related expenses were up $13.9 \%$ in Q3 and $14.9 \%$ in 9 M , due to higher International mail terminal dues and air conveyance expenses in line with higher volumes.

Administrative and other expenses rose $6.4 \%$ in Q3 and $5.3 \%$ in 9 M , as a result of higher professional fees and property-related expenses.

Depreciation and amortisation expenses were higher by $18.4 \%$ in Q3 and $28.6 \%$ in 9 M , due largely to higher equipment depreciation costs at the Regional eCommerce Logistics Hub and higher amortisation of intangible assets for TradeGlobal with the shortening of amortisation period of customer relationships from 18 years to 7 years.

Selling expenses declined $39.4 \%$ in Q3 with lower promotion and advertising expenses, and rose $28.9 \%$ for 9 M due largely to doubtful debt provision in Q2.

Finance expenses rose to $\mathrm{S} \$ 3.1$ million in Q3 and S $\$ 9.9$ million in 9 M , mainly due to unfavourable non-trade related foreign exchange translation differences.

Operating Profit

|  | FY17/18 | FY16/17 |  | FY17/18 | FY16/17 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q3 | Q3 | Variance | 9M | 9M | Variance |
|  | S $\mathbf{\$}^{\prime} 000$ | S\$'000 | \% | S $\mathbf{\$}^{\prime} 000$ | S\$'000 | \% |
| Postal | 40,092 | 38,545 | 4.0\% | 111,459 | 113,925 | (2.2\%) |
| Logistics | 4,875 | 8,837 | (44.8\%) | 5,059 | 21,043 | (76.0\%) |
| eCommerce | $(3,750)$ | $(8,406)$ | 55.4\% | $(10,848)$ | $(18,685)$ | 41.9\% |
| Property | 9,010 | 5,934 | 51.8\% | 19,627 | 20,223 | (2.9\%) |
| Others* | $(5,009)$ | $(7,557)$ | 33.7\% | $(13,198)$ | $(16,103)$ | 18.0\% |
| Operating Profit before exceptional items | 45,218 | 37,353 | 21.1\% | 112,099 | 120,403 | (6.9\%) |
| Exceptional items | 925 | (57) | N.M. | 5,842 | 4,405 | 32.6\% |
| Operating Profit | 46,143 | 37,296 | 23.7\% | 117,941 | 124,808 | (5.5\%) |

N.M. Not meaningful

Others refer to the unallocated corporate overhead items and trade-related translation differences.
Postal operating profit rose $4.0 \%$ in Q3, as higher contribution from International mail helped offset the decline in the Domestic mail business. For 9 M , the growth from International mail was not sufficient to offset the decline in Domestic mail operating profit, and consequently Postal operating profit declined $2.2 \%$.

In Logistics, operating profit declined $44.8 \%$ in Q3, which reflects an increase in line haul and handling costs as well as lower contribution from Quantium Solutions. For 9 M , operating profit declined $76.0 \%$ as it included a doubtful debt provision in Q2 for a key customer.

The eCommerce segment's operating losses narrowed significantly by $55.4 \%$ and $41.9 \%$ in Q3 and 9 M respectively. TradeGlobal performed largely in line with the turnaround business plan and delivered good cost controls over the peak season in Q3.

Under Property, operating profit rose $51.8 \%$ to $\$ \$ 9.0$ million, boosted by rental income from the SingPost Centre retail mall which re-opened on 9 October 2017 after a redevelopment period of around two years.

The Others category comprises unallocated corporate costs and trade-related foreign exchange translation differences. The decline in Q3 and 9M was due to favourable trade-related foreign exchange translation differences compared to last year, partially offset by corporate costs.

## Exceptional items

The Group recorded exceptional items of S\$0.9 million in Q3 due to a gain on disposal of property, plant and equipment, partially offset by a fair value loss on warrants from an associated company.

Excluding exceptional items, operating profit rose $21.1 \%$ in Q3 to S\$45.2 million and declined $6.9 \%$ for 9 M .

Share of results of associated companies and joint ventures
Share of results of associated companies and joint ventures improved for Q3 and 9M, largely driven by an improved performance at Indo Trans Logistics, our integrated logistics associate in Vietnam.

In Q3, income tax expense was lower by $65.3 \%$ due to a one-off adjustment of deferred tax of $\$ \$ 6.9$ million arising from changes in the US corporate tax rate. Consequently, for 9 M , income tax expense was lower by $26.7 \%$.

## Net Profit and Underlying Net Profit

Net profit attributable to equity holders rose $37.2 \%$ in Q3 to $\mathrm{S} \$ 43.0$ million. Excluding exceptional items, underlying net profit rose $11.9 \%$ for Q3, driven by improved performance from Postal, eCommerce and Property.

For 9 M , net profit attributable to equity holders increased $3.9 \%$ and underlying net profit declined $4.8 \%$ largely due to lower operating profit in the Logistics segment.

## Balance Sheet

The Group's total assets amounted to $\mathbf{\$} \$ 2.7$ billion as at 31 December 2017, slightly lower than as at 31 March 2017, due largely to lower cash and cash equivalents used to pay down short-term borrowings, partially offset by higher trade and other receivables.

Total liabilities were $\mathrm{S} \$ 894.7$ million, compared to $\mathrm{S} \$ 958.9$ million as at 31 March 2017, due largely to lower borrowings which decreased from $S \$ 364.0$ million as at 31 March 2017 to $\$ \$ 235.3$ million as at 31 December 2017. A foreign subsidiary has tax-related contingent liabilities which are yet to be determined.

As at 31 December 2017, the Group was in a net cash position of S $\$ 49.0$ million, compared to S $\$ 2.6$ million as at 31 March 2017.

Interest coverage ratio stands at 24.6 times compared to 13.3 times as at 31 March 2017.

Ordinary shareholders' equity was slightly higher at $\$ \$ 1.4$ billion as at 31 December 2017, compared to 31 March 2017 due to retained profit for the period.

## Cash Flow

Net cash inflow from operating activities in 9 M amounted to $\mathrm{S} \$ 146.5$ million, compared to $\mathrm{S} \$ 152.5$ million last year. Operating cash flow before working capital changes declined in line with the decline in profit, while working capital and income tax paid remained largely stable.

Net cash outflow for investing activities in 9 M was $\mathrm{S} \$ 41.9$ million comprising largely residual capital expenditure for the SingPost Centre retail mall redevelopment, compared to $\mathrm{S} \$ 65.4$ million last year.

With the completion of the mall redevelopment and the Regional eCommerce Logistics Hub, capital expenditure declined to $\mathrm{S} \$ 52.9$ million for 9 M compared to S $\$ 164.1$ million in the comparative period last year.

Net cash outflow from financing activities in 9M was $\mathrm{S} \$ 186.9$ million, compared to inflow of S\$15.4 million last year, largely due to net repayment of short-term borrowings of S $\$ 127.7$ million.
(9) Where a forecast, or a prospect statement, has been previously disclosed to shareholders, any variance between it and the actual results.

Not applicable.
(10) A commentary at the date of the announcement of the significant trends and competitive conditions of the industry in which the group operates and any known factors or events that may affect the group in the next reporting period and the next 12 months.

## Postal

The decline in domestic letter mail volumes is expected to continue, and the Group remains focused on growing the International mail segment to mitigate the drop in contribution from Domestic mail.

The International mail transhipment market remains highly competitive, and margins are relatively low. With the shift in mix towards lower margin International mail, blended Postal margin is expected to decline.

Changes in the international terminal dues system have taken effect from 1 January 2018. Mitigating measures are being put in place, including the introduction of a new international small packets airmail rate structure. The Group is closely monitoring the financial impact of the changes.

## Logistics

Over the past few years, we have built out an eCommerce logistics network and invested in infrastructure to support growth in volumes. Partly as a result of costs from planned investments in our network, Logistics margins have declined.

SingPost will continue to drive traffic and volumes onto our eCommerce logistics network and increase utilisation of existing infrastructure, so as to benefit from greater economies of scale and operating leverage. We will rationalise and integrate our businesses across geographies and maximise the potential of our investments.

It will take time for the Logistics segment to grow its profit contribution while it executes on its plans.

## eCommerce

In eCommerce, the Group has acquired technologies, customers and market knowhow which enables SingPost to scale its integrated solutions by offering an omni-channel experience that will drive volumes onto its logistics network.

TradeGlobal is executing on a turnaround business plan. While business and cost initiatives are being put in place to improve performance, TradeGlobal is not expected to be profitable for the financial year ending 31 March 2018.

## Property

The retail mall at the new SingPost Centre opened on 9 October 2017 after a two year redevelopment period. The Group has begun to recognise rental income and this is expected to improve Property income contribution.

## Capital expenditure and Cash flow

Capital expenditure for FY2017/18 is expected to be lower than FY2016/17, as the majority of development projects had been completed. With lower capital expenditure, free cash flow is expected to improve in FY2017/18.

## Strategy

As announced in November 2017, the key themes of our strategy are:

## Win in our home market

- We strive to be the leading eCommerce logistics player in Singapore, building on our strong infrastructure backbone and harnessing technologies to serve the urban logistics needs of a smart nation.


## Deliver full value from our overseas investments

- We will integrate our businesses across geographies; and
- maximise the potential of our overseas investments, including a turnaround of our TradeGlobal business.

Ignite our future growth engines

- We aim to capture global cross-border eCommerce flows by strengthening our strategic collaboration with Alibaba and its associated companies; and
- build out our eCommerce logistics capabilities in Southeast Asia.


## Drive cost leadership

- We will optimise costs and re-engineer our operations to enhance competitiveness and provide best value for customers.


## (11) Dividends

## Current financial period reported on

Interim dividend
For the third quarter ended 31 December 2017, the Board of Directors has declared an interim dividend of 0.5 cent per ordinary share (tax exempt one-tier).

The interim quarterly dividend of 0.5 cent per ordinary share will be paid on 28 February 2018. The transfer book and register of members of the Company will be closed on 14 February 2018 for the preparation of dividend warrants. Duly completed registrable transfers of the ordinary shares in the capital of the Company received by the Company's registrar up to 5.00 pm on 13 February 2018 will be registered to determine members' entitlements to the dividend.

Corresponding period of the immediately preceding financial year
Interim dividend
An interim dividend of 0.5 cent per ordinary share (tax exempt one-tier) for the third quarter ended 31 December 2016 was declared on 10 February 2017 and paid on 9 March 2017.
(12) If no dividend has been declared (recommended), a statement to that effect.

Not applicable.

## (13) Interested Person Transactions

During the third quarter and nine months ended 31 December 2017, the following interested person transactions were entered into by the Group:

|  | Aggregate value of all interested person transactions during the financial period (excluding transactions less than $\mathbf{S} \$ 100,000$ and transactions conducted under shareholders' mandate pursuant to Rule 920) |  | Aggregate value of all interested person transactions conducted under shareholders' mandate pursuant to Rule 920 (excluding transactions less than $\mathbf{\$} \mathbf{\$ 1 0 0}, \mathbf{0 0 0}$ ) |  |
| :---: | :---: | :---: | :---: | :---: |
|  | FY2017/18 | FY2016/17 | FY2017/18 | FY2016/17 |
|  | Q3 | Q3 | Q3 | Q3 |
|  | S $\mathbf{\$}^{\prime} \mathbf{0 0 0}$ | S ${ }^{\prime} 000$ | S $\mathbf{\$}^{\prime} 000$ | S\$'000 |
| Sales |  |  |  |  |
| Singapore Telecommunications Group | - | - | 446 | 12,565* |
|  | - | - | 446 | 12,565 |
| Purchases |  |  |  |  |
| Sembcorp Group | - | - | - | 300* |
| SMRT Group | - | - | 1,404* | - |
|  | - | - | 1,404 | 300 |
| Total interested person transactions | - | - | 1,850 | 12,865 |


|  | Aggregate value of all interested person transactions during the financial period (excluding transactions less than $\mathbf{S} \$ 100,000$ and transactions conducted under shareholders' mandate pursuant to Rule 920) |  | Aggregate value of all interested person transactions conducted under shareholders' mandate pursuant to Rule 920 (excluding transactions less than $\mathbf{\$ 1 0 0 , 0 0 0}$ ) |  |
| :---: | :---: | :---: | :---: | :---: |
|  | FY2017/18 | FY2016/17 | FY2017/18 | FY2016/17 |
|  | 9M | 9M | 9M | 9M |
|  | S $\mathbf{\prime}^{\mathbf{\prime}} \mathbf{0 0 0}$ | S ${ }^{\prime} 000$ | S $\mathbf{\$}^{\prime} \mathbf{0 0 0}$ | S ${ }^{\prime} 000$ |
| Sales |  |  |  |  |
| Mediacorp Group | - | - | 370* | - |
| Singapore Telecommunications Group | - | - | 1,684 | 14,366* |
| Starhub Group | - | - | 638 | 759 |
|  | - | - | 2,692 | 15,125 |
| Purchases |  |  |  |  |
| Certis Cisco Group | - | - | - | 450 |
| PSA Corporation | - | - | 1,518* | - |
| SembCorp Group | - | - | - | 5,524* |
| Singapore Airlines Group | - | - | 4,248 | 4,588 |
| Singapore Telecommunications Group | - | - | 499* | - |
| SMRT Group | - | - | 1,404* | - |
|  | - | - | 7,669 | 10,562 |
| Total interested person transactions | - | - | 10,361 | 25,687 |

## Note

All the transactions set out in the above table were based on the Group's interested person transactions register. They were either based on contractual values for the duration of the contracts (which vary from 2 months to 3 years) or annual values for openended contracts.
*Include contracts of duration exceeding one year.
(14) Confirmation by the Board pursuant to rule 720(1) of the Listing Manual

The Board had received undertakings from all its directors and executive officers in the format as set out in Appendix 7.7 in pursuant to Rule 720(1) of the listing manual of the Singapore Exchange Securities Trading Limited.
(15) Confirmation by the Board pursuant to rule 705(5) of the Listing Manual

On behalf of the Board of Directors of the Company, we, the undersigned, hereby confirm to the best of our knowledge that nothing has come to the attention of the Board of Directors of the Company which may render the financial statements for the third quarter ended 31 December 2017 to be false or misleading.

On behalf of the Board of Directors


Chairman


MR PAUL COUTTS
Director

Singapore
1 February 2018


## Agenda

## Q3 \& 9M FY2017/18 Financials

## Cash flow and Balance sheet

## Segmental results

## Business \& corporate updates

## Summary

The following presentation contains forward looking statements by the management of Singapore Post Limited ("SingPost") relating to financial trends for future periods, compared to the results for previous periods. Some of the statements contained in this presentation that are not historical facts are statements of future expectations with respect to the financial conditions, results of operations and businesses, and related plans and objectives. Forward looking information is based on management's current views and assumptions including, but not limited to, prevailing economic and market conditions. These statements involve known and unknown risks and uncertainties that could cause actual results, performance or events to differ materially from those in the statements as originally made. Such statements are not, and should not be construed as a representation as to future performance of SingPost. In particular, such targets should not be regarded as a forecast or projection of future performance of SingPost. It should be noted that the actual performance of SingPost may vary significantly from such statements.
" $\$$ " means Singapore dollars unless otherwise indicated.

## Q3 FY2017/18 Profit \& Loss

Q3 FY2017/18 P\&L, \$M
YoY


## Revenue movement

Q3 FY2016/17 vs. Q3 FY2017/18 Revenue performance, \$M


## Operating expenses

Total expenses Q3 FY2017/18 breakdown, \$M


## Operating Profit before exceptional items

Q3 FY2016/17 vs. Q3 FY2017/18 Operating Profit performance, \$M


## Q3 FY2017/18 Underlying Net Profit movement

Underlying Net Profit performance, \$M


## 9M FY2017/18 Profit \& Loss

9M FY2017/18 P\&L, \$M
YoY

|  | 9M FY17/18 | 9M FY16/17 | \% change |  |
| :---: | :---: | :---: | :---: | :---: |
| Revenue | 1,121.6 | 1,024.5 | +9.5\% | - Revenue growth across all three segments driven by higher eCommerce-related activities |
| Other income and gains (net) |  |  |  |  |
| Rental and property-related income | 33.6 | 27.8 | +20.9\% |  |
| Miscellaneous | 9.3 | 2.4 | +280.3\% |  |
| Total expenses | 1,058.6 | 932.3 | +13.5\% |  |
| Exceptional items | 5.8 | 4.4 | +32.6\% |  |
| Operating profit | 117.9 | 124.8 | (5.5\%) | - Underlying net profit declined 4.8\% due largely to lower operating profit in the Logistics segment |
| Share of associated companies \& JVs | 3.1 | 0.7 | @ |  |
| Net profit attributable to equity holders | 102.5 | 98.6 | +3.9\% |  |
| Underlying net profit | 89.7 | 94.2 | (4.8\%) |  |

## Agenda

## Q3 \& 9M FY2017/18 Financials

## Cash flow and Balance sheet

## Segmental results

## Business \& corporate updates

## Summary

The following presentation contains forward looking statements by the management of Singapore Post Limited ("SingPost") relating to financial trends for future periods, compared to the results for previous periods. Some of the statements contained in this presentation that are not historical facts are statements of future expectations with respect to the financial conditions, results of operations and businesses, and related plans and objectives. Forward looking information is based on management's current views and assumptions including, but not limited to, prevailing economic and market conditions. These statements involve known and unknown risks and uncertainties that could cause actual results, performance or events to differ materially from those in the statements as originally made. Such statements are not, and should not be construed as a representation as to future performance of SingPost. In particular, such targets should not be regarded as a forecast or projection of future performance of SingPost. It should be noted that the actual performance of SingPost may vary significantly from such statements.
" $\$$ " means Singapore dollars unless otherwise indicated.

## Cash Flow movement

\$M, unless otherwise stated
9M FY17/18 9M FY16/17


|  | 9M FY17/18 | 9M FY16/17 | Due to net repayment of short term bank term loans of S $\$ 127.7$ million in 9M FY17/18 <br> - Decrease in cash \& cash equivalents due to net repayment of short term bank term loans, compared to loan proceeds last year |  |
| :---: | :---: | :---: | :---: | :---: |
| Net cash provided by operating activities | 146.5 | 152.5 |  |  |
| Cash flow used in investing activities | (41.9) | (65.4) |  |  |
| Cash flow (used in) / provided by financing activities | (186.9) | 15.4 |  |  |
| Net increase / (decrease) in cash \& cash equivalents | (82.3) | 102.4 |  |  |

## Balance Sheet and financial indicators

\$M, unless otherwise stated

| Financial indicators | As at Dec 2017 | As at Mar 2017 | - Includes cash proceeds from Alibaba |
| :---: | :---: | :---: | :---: |
| Cash \& cash equivalents at end of financial period | 284.3 | 366.6 | - investment agreements |
| Borrowings | 235.3 | 364.0 | - Lower borrowings with partial repayment of short term bank loans |
| Net cash position | 49.0 | 2.6 | - Improved net cash position |
| EBITDA to interest expense (times) | $24.6 x$ | $13.3 \times^{1}$ | - Interest coverage ratio remains strong |

## Agenda

## Q3 \& 9M FY2017/18 Financials

## Cash flow and Balance sheet

## Segmental results

## Business \& corporate updates

## Summary

The following presentation contains forward looking statements by the management of Singapore Post Limited ("SingPost") relating to financial trends for future periods, compared to the results for previous periods. Some of the statements contained in this presentation that are not historical facts are statements of future expectations with respect to the financial conditions, results of operations and businesses, and related plans and objectives. Forward looking information is based on management's current views and assumptions including, but not limited to, prevailing economic and market conditions. These statements involve known and unknown risks and uncertainties that could cause actual results, performance or events to differ materially from those in the statements as originally made. Such statements are not, and should not be construed as a representation as to future performance of SingPost. In particular, such targets should not be regarded as a forecast or projection of future performance of SingPost. It should be noted that the actual performance of SingPost may vary significantly from such statements.
" $\$$ " means Singapore dollars unless otherwise indicated.
\$M

| Postal | Q3 FY17/18 | Q3 FY16/17 | YoY \% change |
| ---: | :---: | :---: | :---: |
| Revenue | 166.0 | 143.4 | $+15.8 \%$ |
| Operating profit | 40.1 | 38.5 | $+4.0 \%$ |
| OP margin | $24.2 \%$ | $26.9 \%$ |  |
| Revenue breakdown | Q3 FY17/18 | Q3 FY16/17 | YoY \% change |
| Domestic mail | 58.5 | 62.9 | $(7.0 \%)$ |
| International mail | 100.5 | 73.0 | $+37.7 \%$ |
| Post office products \& services ${ }^{2}$ | 7.0 | 7.5 | $(6.6 \%)$ |
| Total $^{165 \%}$ | 166.0 | 143.4 | $+15.8 \%$ |

International mail revenue rose $37.7 \%$, as quarterly revenue crossed S $\$ 100$ million for the first time on the back of higher cross-border eCommerce deliveries including collaboration with the Alibaba Group for the Double Eleven event in November.

Domestic mail revenue decline reflects continued migration towards electronic statements and bills.

Postal operating profit rose $4.0 \%$, as higher International mail operating profit helped offset the decline in the Domestic mail business.

## Postal: 9M FY2017/18 Performance

\$M

| Postal | 9M FY17/18 | 9M FY16/17 | YoY \% change |
| ---: | :---: | :---: | :---: |
| Revenue | 464.2 | 407.3 | $+14.0 \%$ |
| Operating profit | 111.5 | 113.9 | $(2.2 \%)$ |
| OP margin | $24.0 \%$ | $28.0 \%$ |  |
| Revenue breakdown | $9 M_{\text {FY17/18 }}$ | $9 M_{\text {FY16/17 }}$ | YoY \% change |
| Domestic mail ${ }^{1}$ | 172.6 | 187.3 | $(7.9 \%)$ |
| International mail | 270.3 | 197.5 | $+36.9 \%$ |
| Post office products \& services ${ }^{2}$ | 21.3 | 22.6 | $(5.5 \%)$ |
| Total $^{2}$ | 464.2 | 407.3 | $+14.0 \%$ |

The revenue trends for 9 M are similar to that for Q3.

In 9M, although International mail operating profit rose, this was not sufficient to offset the impact of the decline in Domestic mail operating profit.

Consequently, Postal operating profit declined marginally.

Logistics: Q3 FY2017/18 Performance
\$M

| Logistics | Q3 FY17/18 | Q3 FY16/17 | YoY \% change |
| ---: | :---: | :---: | :---: |
| Revenue | 173.9 | 171.3 | $+1.5 \%$ |
| Operating profit | 4.9 | 8.8 | $(44.8 \%)$ |
| OP margin | $2.8 \%$ | $5.2 \%$ |  |
| Revenue breakdown | Q3 FY17/18 | Q3 FY16/17 | YoY \% change |
| Quantium Solutions | 24.4 | 29.5 | $(17.3 \%)$ |
| Couriers Please | 41.3 | 38.5 | $+7.2 \%$ |
| SP Parcels | 25.1 | 21.3 | $+17.7 \%$ |
| Famous | 62.1 | 60.8 | $+2.1 \%$ |
| Others ${ }^{1}$ | 21.0 | 21.1 | $(0.4 \%)$ |
| Total | 173.9 | 171.3 | $+1.5 \%$ |

SP Parcels and Couriers Please's revenue rose with increased last-mile delivery volumes in Singapore and Australia respectively, while Famous Holdings' revenue grew in line with higher freight forwarding volumes.

The above were partially offset by a revenue decline at Quantium Solutions, which continues to face competitive pressures at its Hong Kong operations. This negated the improved performance in Singapore from higher utilisation at the Regional eCommerce Logistics Hub.

OP declined 44.8\%, which reflects an increase in line haul and handling costs as well as lower contribution from Quantium Solutions.

[^0]Logistics: 9M FY2017/18 Performance
\$M

| Logistics | 9M FY17/18 | 9M FY16/17 | YoY \% change |
| ---: | :---: | :---: | :---: |
| Revenue | 506.0 | 482.1 | $+5.0 \%$ |
| Operating profit | 5.1 | 21.0 | $(76.0 \%)$ |
| OP margin | $1.0 \%$ | $4.4 \%$ |  |
| Revenue breakdown | 9 M FY17/18 | 9M FY16/17 | YoY \% change |
| Quantium Solutions | 71.1 | 84.4 | $(15.8 \%)$ |
| Couriers Please | 114.5 | 107.4 | $+6.6 \%$ |
| SP Parcels | 67.8 | 58.2 | $+16.5 \%$ |
| Famous | 187.2 | 173.0 | $+8.2 \%$ |
| Others ${ }^{1}$ | 65.4 | 59.0 | $+10.8 \%$ |
| Total | 506.0 | 482.1 | $+5.0 \%$ |

The revenue trends for 9 M are similar to that for Q3.

For 9M, operating profit declined 76\% as it included a doubtful debt provision in Q2 for a key customer.
\$M

| eCommerce | Q3 FY17/18 | Q3 FY16/17 | YoY \% change |
| ---: | :---: | :---: | :---: |
| Revenue | 97.1 | 81.1 | $+19.7 \%$ |
| Operating profit | $(3.8)$ | $(8.4)$ | $+55.4 \%$ |
| OP margin | $(3.9 \%)$ | $(10.4 \%)$ |  |
| Revenue breakdown | Q3 FY17/18 | Q3 FY16/17 | YoY \% change |
| TradeGlobal | 42.1 | 41.2 | $+2.3 \%$ |
| Jagged Peak | 46.6 | 32.4 | $+43.9 \%$ |
| SP eCommerce | 8.4 | 7.6 | $+11.2 \%$ |
| Total | 97.1 | 81.1 | $+19.7 \%$ |

Jagged Peak revenue rose $43.9 \%$ as volume surged over the US peak shopping season of October to December while TradeGlobal overcame the loss in revenue from two major customers as previously disclosed and grew revenue marginally in Q3, aided by the addition of new customers.

The eCommerce segment's operating losses narrowed significantly by $55.4 \%$ as TradeGlobal performed largely in line with the turnaround business plan and delivered good cost controls over the peak season in Q3.

## eCommerce: 9M FY2017/18 Performance

| eCommerce | 9M FY17/18 | 9M FY16/17 | YoY \% change |
| ---: | :---: | :---: | :---: |
| Revenue | 225.3 | 210.4 | $+7.1 \%$ |
| Operating profit | $(10.8)$ | $(18.7)$ | $+41.9 \%$ |
| OP margin | $(4.8 \%)$ | $(8.9 \%)$ |  |
| Revenue breakdown | 9 M FY17/18 | 9 M FY16/17 | YoY \% change |
| TradeGlobal | 97.6 | 101.7 | $(4.1 \%)$ |
| Jagged Peak | 102.5 | 82.6 | $+24.1 \%$ |
| SP eCommerce | 25.2 | 26.1 | $(3.3 \%)$ |
| Total | 225.3 | 210.4 | $+7.1 \%$ |

Revenue rose $7.1 \%$ for 9 M as growth for Jagged Peak was partially offset by a decline at TradeGlobal and SP eCommerce.

Operating losses narrowed by $41.9 \%$ as TradeGlobal continues to execute on the turnaround business plan.

## Agenda

## Q3 \& 9M FY2017/18 Financials

## Cash flow and Balance sheet

## Segmental results

## Business \& corporate updates

## Summary

The following presentation contains forward looking statements by the management of Singapore Post Limited ("SingPost") relating to financial trends for future periods, compared to the results for previous periods. Some of the statements contained in this presentation that are not historical facts are statements of future expectations with respect to the financial conditions, results of operations and businesses, and related plans and objectives. Forward looking information is based on management's current views and assumptions including, but not limited to, prevailing economic and market conditions. These statements involve known and unknown risks and uncertainties that could cause actual results, performance or events to differ materially from those in the statements as originally made. Such statements are not, and should not be construed as a representation as to future performance of SingPost. In particular, such targets should not be regarded as a forecast or projection of future performance of SingPost. It should be noted that the actual performance of SingPost may vary significantly from such statements.
" $\$$ " means Singapore dollars unless otherwise indicated.

- SingPost announced new international airmail rates for Small Packets from 2 January 2018.
- This serves to better track the costs associated with the processing and delivery of packets, and reflects the rise in international postal settlement rates between countries.
- International postal settlement rates, which determine what SingPost compensates other postal organisations for mail delivery in their country, were raised on 1 January 2018.
- These are set every four years by the Universal Postal Union (UPU), the United Nations agency that sets the rules for international mail exchanges among its 192 member countries.


SingPost's flyer for International airmail rates for Small Packets

## eCommerce-related revenue

Revenue performance, Q3 FY2016/17 vs Q3 FY2017/18, \$M
eCommerce-related revenue rose 26.4\% year-on-year, forming 60.0\% of Group revenue


Key operating indicators

Regional eCommerce Logistics Hub


Utilisation $87 \%^{1}$

## Parcel sorting



Utilisation


Processed up to 33,000 parcels a day during peak

SingPost Centre retail mall


Committed occupancy



[^1]2. Average daily utilisation for the quarter ended 31 December 2017, based on handling capacity of 100,000 parcels a day

## Agenda

## Q3 \& 9M FY2017/18 Financials

## Cash flow and Balance sheet

## Segmental results

## Business \& corporate updates

## Summary

The following presentation contains forward looking statements by the management of Singapore Post Limited ("SingPost") relating to financial trends for future periods, compared to the results for previous periods. Some of the statements contained in this presentation that are not historical facts are statements of future expectations with respect to the financial conditions, results of operations and businesses, and related plans and objectives. Forward looking information is based on management's current views and assumptions including, but not limited to, prevailing economic and market conditions. These statements involve known and unknown risks and uncertainties that could cause actual results, performance or events to differ materially from those in the statements as originally made. Such statements are not, and should not be construed as a representation as to future performance of SingPost. In particular, such targets should not be regarded as a forecast or projection of future performance of SingPost. It should be noted that the actual performance of SingPost may vary significantly from such statements.
" $\$$ " means Singapore dollars unless otherwise indicated.

Revenue rose $11.7 \%$ with growth across all three segments.

Underlying net profit rose 11.9\% largely due to:

- higher operating profit from Postal, narrowed operating losses in eCommerce and improved contribution from Property.

Cash flow and balance sheet position:

- higher free cash flow due to lower capital expenditure
- improved net cash position

Q3 FY17/18 interim dividend of 0.5 cent per share declared.


For immediate release

## SingPost net profit rises 37 per cent amid eCommerce peak season

- Revenue rose $\mathbf{1 1 . 7}$ per cent to $\mathbf{S} \$ 412.8$ million for the third quarter of FY2017/18
- Excluding exceptional items, underlying net profit rose 11.9 per cent on stronger performance of Postal, eCommerce and Property segments
- Q3 FY2017/18 dividend of 0.5 cent per share declared

Financial Highlights

|  | $\begin{gathered} \text { Q3 } \\ \text { FY17/18 } \\ \left(\mathrm{S} \$^{\prime} 000\right) \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ \text { FY16/17 } \\ \text { (S\$'000) } \end{gathered}$ | Variance <br> (\%) | 9M <br> FY17/18 (S\$'000) | $\begin{gathered} 9 \mathrm{M} \\ \text { FY16/17 } \\ \text { (S\$'000) } \end{gathered}$ | Variance <br> (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| GROUP RESULTS |  |  |  |  |  |  |
| Revenue | 412,789 | 369,388 | 11.7 | 1,121,598 | 1,024,493 | 9.5 |
| Rental \& property related income | 13,947 | 9,123 | 52.9 | 33,573 | 27,767 | 20.9 |
| Total expenses | $(386,542)$ | $(336,938)$ | 14.7 | $(1,058,602)$ | $(932,311)$ | 13.5 |
| Operating profit | 46,143 | 37,296 | 23.7 | 117,941 | 124,808 | (5.5) |
| Net profit | 43,011 | 31,354 | 37.2 | 102,454 | 98,649 | 3.9 |
| Underlying net profit | 35,159 | 31,411 | 11.9 | 89,685 | 94,244 | (4.8) |
| Earnings per share (cents) | 1.73 | 1.28 |  | 4.02 | 4.04 |  |
| Dividend per share (cents) | 0.5 | 0.5 |  | 1.5 | 3.0 |  |

SINGAPORE, 2 February 2018 - Singapore Post Limited ("SingPost") today announced its results for the third quarter ended 31 December 2017.

Revenue for the quarter increased 11.7 per cent to $\mathbf{S} \$ 412.8$ million, fuelled by growth across the Group.

Net profit attributable to equity holders rose 37.2 per cent to $\mathrm{S} \$ 43.0$ million, driven by improved performance in the Postal, eCommerce and Property divisions, as well as a S\$6.9 million one-off adjustment of deferred tax arising from changes in the US corporate tax rate. Excluding exceptional items, underlying net profit was up 11.9 per cent to $\mathrm{S} \$ 35.2$ million.

Mr Paul Coutts, Group Chief Executive Officer, said: "Good execution across the Group saw us capture the benefits of a festive peak season in which eCommerce volumes made new records globally. During the quarter, revenue from eCommerce-related activities rose 26.4 per cent to $\mathrm{S} \$ 247.8$ million, hitting 60.0 per cent of total revenue. We will move ahead with our strategy to become a leading postal and eCommerce logistics company to realise the full potential of our transformation."

## All round growth with Postal, eCommerce and Property boosting the bottom line

Postal revenue increased 15.8 per cent and operating profit rose 4.0 per cent. International mail revenue rose 37.7 per cent to cross $\mathrm{S} \$ 100$ million, driven by higher cross-border eCommerce deliveries, including those for the Alibaba Group's Double-Eleven event in November 2017.

Logistics revenue grew 1.5 per cent. SP Parcels and CouriersPlease increased last mile delivery volumes in Singapore and Australia respectively, while Famous Holdings saw higher freight forwarding volumes. Operating profit declined 44.8 per cent due to higher line haul and handling costs, as well as lower contribution from Quantium Solutions, which continued to face competitive pressures in Hong Kong, even as utilisation rose at the Regional eCommerce Logistics Hub in Singapore.
eCommerce revenue rose 19.7 per cent in the quarter and more than halved its operating loss. Jagged Peak recorded a 43.9 per cent surge in revenue, reflecting the US festive peak retail season. TradeGlobal overcame the loss in revenue from major customers that was disclosed previously, growing revenue marginally as it added new customers. TradeGlobal's performance is on track with its turnaround business plan and it delivered good cost controls during the quarter.

Rental and property-related income increased 52.9 per cent, driven by rental income from the SingPost Centre retail mall that was opened in October 2017. Committed occupancy as at 31 December 2017 was 85.9 per cent, up from 80.4 per cent as at 30 September 2017.

Total expenses increased 14.7 per cent, reflecting higher volume-related expenses. The Group is seeking to grow volumes to derive economies of scale from operating leverage.

## Free cash flow improves

For the nine months ended 31 December 2017, free cash flow improved to $\mathrm{S} \$ 93.6$ million, from negative $\mathrm{S} \$ 11.6$ million in the corresponding period last year. This was because of lower capital expenditure, following the completion of the Regional eCommerce Logistics Hub and SingPost Centre retail mall.

As at 31 December 2017, SingPost's cash and cash equivalents stood at $\mathrm{S} \$ 284.3$ million, down from S $\$ 366.6$ million as at 31 March 2017. The decrease was largely due to net repayment of short term bank loans. The Group's net cash position improved to S\$49.0 million as at 31 December 2017, from S\$2.6 million as at 31 March 2017.

## Interim dividend

For the third quarter of FY2017/18, the Board of Directors has declared an interim dividend of 0.5 cent per ordinary share (tax exempt one-tier) to be paid on 28 February 2018.

## About Singapore Post Limited

For over 150 years, Singapore Post (SingPost) as the country's postal service provider, has been delivering trusted and reliable services to homes and businesses in Singapore.

Today, SingPost is pioneering and leading in eCommerce logistics as well as providing innovative mail and logistics solutions in Singapore and around the world, with operations in 19 markets.


Building on its trusted communications through domestic and international postal services, SingPost is taking the lead in end-to-end integrated and digital mail solutions. The suite of SingPost eCommerce logistics solutions includes front end web management, warehousing and fulfilment, last mile delivery and international freight forwarding.

## Media Contact

Peter Heng
Tel: +65 91250023
Email: peterheng@singpost.com
Bryan Lee
Tel: +65 96450640
Email: bryanlee@singpost.com


[^0]:    1. Includes the self storage business under Lock+Store
[^1]:    1. As at 31 December 2017
