



*For immediate release*

## **SingPost announces changes to its international small packets delivery services**

**Singapore, 1 December 2017** – Singapore Post Limited (“SingPost”) today announces changes to its small packets services. These changes will take effect from 2 January 2018 when global postal settlement rates are updated to reflect rising volumes of eCommerce packets and the higher cost of delivering such packets.

The surface mail service for small packets will cease from 2 January 2018 as several postal organisations have stopped accepting this form of conveyance as well as given that the demand for this service is low.

A new international small packets airmail rate structure will be introduced. Please see the Appendix for details.

### **Rationale for the New Rates**

International postal settlement rates, which determine what SingPost compensates other postal organisations for mail delivery in their country, will be raised on 1 January 2018. These are set every four years by the Universal Postal Union (UPU), the United Nations agency that sets the rules for international mail exchanges among its 192 member countries.

The new rates and rate structure were decided at the 2016 UPU Congress held in Istanbul. These included the establishment of the new “Small Packets” rates to better track the different operational costs associated with the processing and delivery of packets.

### **About Singapore Post Limited**

For over 150 years, Singapore Post (SingPost), as the country's postal service provider, has been delivering trusted and reliable services to homes and businesses in Singapore.

Today, SingPost is pioneering and leading in eCommerce logistics as well as providing innovative mail and logistics solutions in Singapore and around the world, with operations in 19 markets.

Building on its trusted communications through domestic and international postal services, SingPost is taking the lead in end-to-end integrated and digital mail solutions. The suite of SingPost eCommerce logistics solutions includes front end web management, warehousing and fulfilment, last mile delivery and international freight forwarding.

### **Media Contact**

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**Appendix**

<b>International Small Packets Airmail Rates</b> <b>(from 2 January 2018)</b>		
<b>Destination</b>	<b>Small Packets*</b>	
	<b>Weight-Step Up To</b> <small>(max weight: 2 kg)</small>	<b>Postage Rate</b>
<b>Zone 1</b> Malaysia and Brunei	100g	\$2.50
	250g	\$3.90
	500g	\$5.20
	per additional 100g	\$1.10
<b>Zone 2</b> Countries in Asia & The Pacific (except Australia, Japan & New Zealand)	100g	\$3.20
	250g	\$6.80
	500g	\$12.00
	per additional 100g	\$2.50
<b>Zone 3</b> Countries in the rest of the world, including Australia, Japan, New Zealand, Africa, The Americas, Europe & The Middle East	100g	\$4.70
	250g	\$9.85
	500g	\$17.00
	per additional 100g	\$3.50

*\* Small Packets refer to mail containing goods or merchandise up to 2kg in weight. Examples include accessories, clothes and household products.*