General Announcement::Presentation Slides - Business Update: SingPost's eCommerce Volume

**Issuer & Securities** 

Issuer/ Manager	SINGAPORE POST LIMITED
Securities	SINGAPORE POST LIMITED - SG1N89910219 - S08
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**Announcement Details** 

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# Business Update: SingPost's eCommerce Volume

Presentation by Marcelo Wesseler, CEO (SP eCommerce)

29 December 2015



## Agenda

Cross-border eCommerce volume

Domestic eCommerce volumes (SEA and AU)

Top five categories

## SingPost supporting more than 100 brands

The following presentation contains forward looking statements by the management of Singapore Post Limited ("SingPost") relating to financial trends for future periods, compared to the results for previous periods.

Some of the statements contained in this presentation that are not historical facts are statements of future expectations with respect to the financial conditions, results of operations and businesses, and related plans and objectives. Forward looking information is based on management's current views and assumptions including, but not limited to, prevailing economic and market conditions. These statements involve known and unknown risks and uncertainties that could cause actual results, performance or events to differ materially from those in the statements as originally made. Such statements are not, and should not be construed as a representation as to future performance of SingPost. In particular, such targets should not be regarded as a forecast or projection of future performance of SingPost. It should be noted that the actual performance of SingPost may vary significantly from such statements.

"\$" means Singapore dollars unless otherwise indicated.

### **Cross border eCommerce Logistics**



#### 3<sup>rd</sup> Party Sites







### SingPost's cross-border eCommerce volume has increased by 60% year-on-year (Nov 2015 vs Nov 2014) to 4.6 million packages



eCommerce Volume 5,000,000 4.6 million 4,000,000 60% 3,000,000 Growth 2,000,000 1,000,000 0

Nov 2015

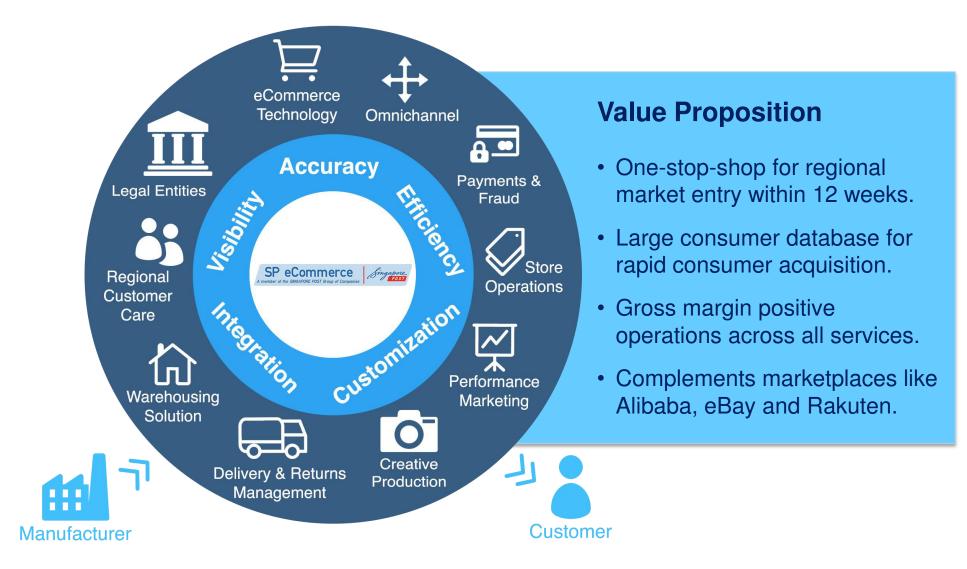
SingPost's Cross-Border

Note: Includes Singles Day shopping on 11 Nov 2015, Black Friday on 27 Nov 2015 and Cyber Monday on 30 Nov 2015

Nov 2014

3





### Demo: http://www.calvinklein.com/hk











Regional Customer Care



Performance Marketing

80

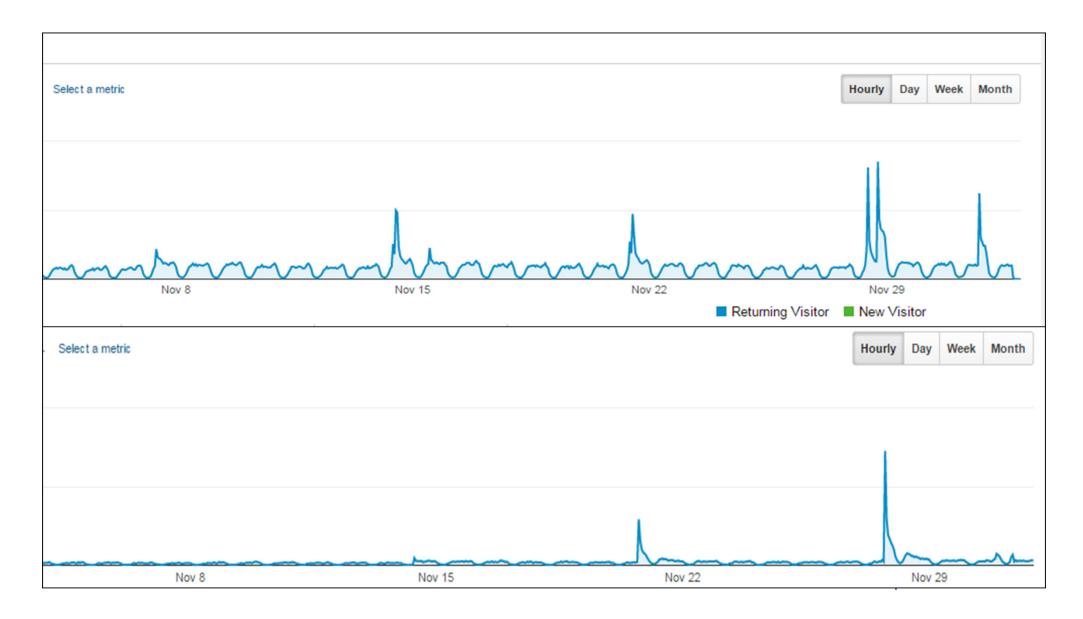
Store Operations



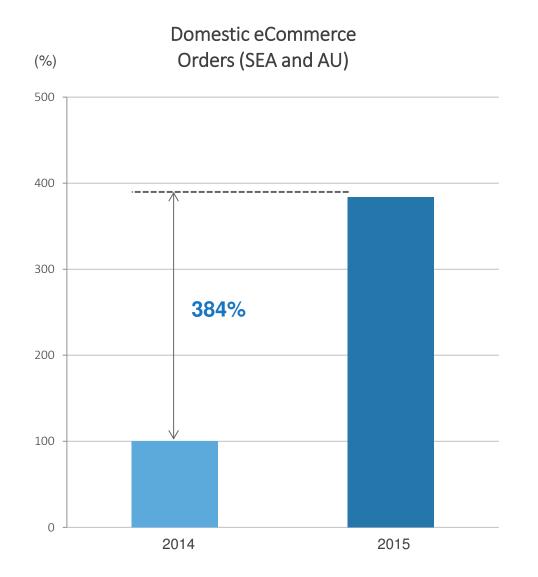
Warehousing

Delivery & Returns

Scalability is essential



SingPost's domestic eCommerce orders (SEA and AU) has increased by 384% year on year (Black Friday through Cyber Monday)







SingPost supporting more than 100 brands with Asia Pacific's first end-to-end eCommerce logistics solutions





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# Thank You