MISCELLANEOUS Page 1 of 1

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#### **Miscellaneous**

\* Asterisks denote mandatory information

Name of Announcer *	SINGAPORE POST LIMITED		
Company Registration No.	199201623M		
Announcement submitted on behalf of	SINGAPORE POST LIMITED		
Announcement is submitted with respect to *	SINGAPORE POST LIMITED		
Announcement is submitted by *	Genevieve Tan McCully (Mrs)		
Designation *	Company Secretary		
Date & Time of Broadcast	03-Sep-2012 08:32:09		
Announcement No.	00012		

#### >> Announcement Details

The details of the announcement start here ...

Announcement Title \*

Presentation Slides - UBS ASEAN Conference 2012

Description

Attached for information are the presentation slides for the UBS ASEAN Conference 2012 to be presented on 3 September 2012.

#### **Attachments**

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Presentation\_Slides\_UBSConference2012.pdf

Total size = **652K** 

(2048K size limit recommended)

Close Window





#### **Contents**

**Key Messages** 

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#### Forward-looking Statements – Important Note

The following presentation contains forward looking statements by the management of Singapore Post Limited ("SingPost"), relating to financial trends for future periods, compared to the results for previous periods.

Some of the statements contained in this presentation that are not historical facts are statements of future expectations with respect to the financial conditions, results of operations and businesses, and related plans and objectives. Forward looking information is based on management's current views and assumptions including, but not limited to, prevailing economic and market conditions. These statements involve known and unknown risks and uncertainties that could cause actual results, performance or events to differ materially from those in the statements as originally made. Such statements are not, and should not be construed as a representation as to future performance of SingPost. In particular, such targets should not be regarded as a forecast or projection of future performance of SingPost. It should be noted that the actual performance of SingPost may vary significantly from such statements.

"\$" means Singapore dollars unless otherwise indicated.

### **Key Messages**



# **PUSHING THE ENVELOPE Tough industry conditions** Declining letter volumes, increasing competition We accelerated our transformation to stay relevant and grow Group-wide programme –"Ready for the Future" We are investing into people, technology and operations Rigorous cost management and major efficiency improvements to defend results while transforming Continued commitment to shareholders

#### **The Context**

State of the Global Postal Industry

**Declining letter volumes** 

**Rising operating costs** 

Several large postal players in financial distress

Competition from logistics companies moving into postal space

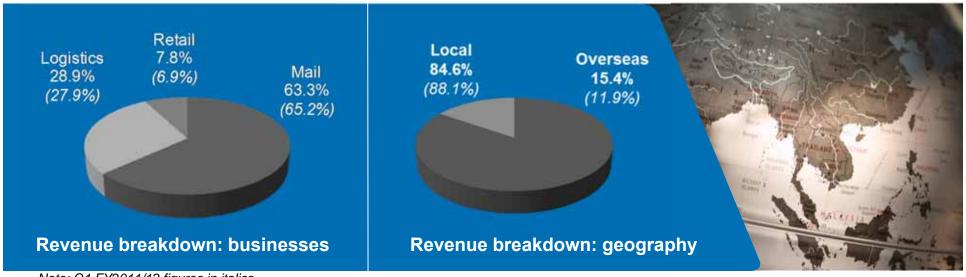
View: e-commerce is the future but there is need to invest



# **Building a Regional Diversified Group**



Towards a More Balanced Portfolio



Note: Q1 FY2011/12 figures in italics



#### **Mail Business**

#### From Ideas to Reality

	Q1 FY12/13	% change
Revenue	\$100.9M	+3.7%
Operating profit	\$34.6M	(4.3%)
Revenue breakdown		
Domestic mail	\$60.6M	(0.8%)
International mail	\$32.5M	+7.3%
Hybrid mail	\$6.9M	+46.8%
Philatelic	\$0.9M	(23.0%)



Challenging postal industry globally and in Asia

Focused on protecting core business

→ Productivity | Efficiency | Innovation

# **Logistics Business**

#### Singapore

#### From Singapore to AsiaPac

	Q1 FY12/13	% change
Revenue	\$57.1M	+11.5%
Operating profit	\$3.1M	+54.2%
Revenue breakdown		
Quantium Solutions	\$39.6M	+16.5%
Speedpost	\$13.6M	+2.3%
Others *	\$4.0M	(1.1%)



**Tapping regional e-commerce growth** 

Working closely with our subsidiaries and partners (GDEX, ITL, 4PX)

Investing in resources to build regional logistics platform

Your Asian Fulfilment Partner

#### **Retail Business**

### Singapore FOST

#### From Bricks to Clicks

	Q1 FY12/13	% change
Revenue	\$18.6M	+12.4%
Operating profit	\$3.6M	+74.6%
Revenue breakdown	excluding inter-seg	gment)
Retail – agency, products & others	\$5.5M	+16.3%
Financial services	\$6.3M	+25.1%



Building an even more effective retail network for the future

Introducing mobile, SME solutions

**CLOUT SHOPPE** 

#### **Focus on Costs**



	Q1 FY12/13	% change	
Operating expenses	\$115.6M	+8.9%	
Labour & related	\$48.3M	+9.2%	
Volume related	\$42.1M	+11.6%	
Admin & other	\$16.7M	+9.0%	
Depreciation	\$6.8M	(4.1%)	
Selling	\$1.7M	(5.3%)	Cost pressures across all businesses  – labour, rental, utilities, inflationary pressures

Investing to stay relevant and enhance services
People | Technology | Operations

#### Tight control over non-strategic costs

- procurement and outsourcing
- lean admin backend
- operational improvements
- spending controls

# **Developments & Outlook**



 Early stages of transformation, but good momentum and traction on our transformation initiatives

- Our focus remains:
  - 1) Accelerate revenues
  - 2) Investing to build necessary enablers to drive growth and further improve productivity

3) Being vigilant on expenditures, cost management and optimisation measures

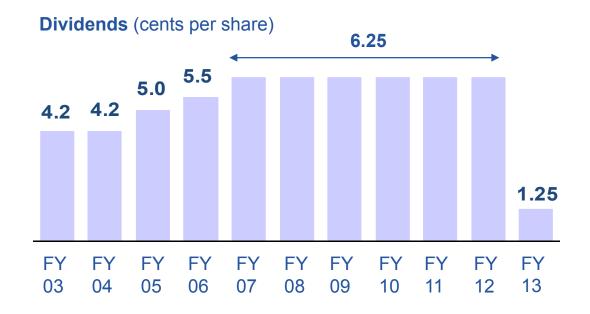


# **Building Shareholder Value**



- Committed to building shareholder value
  - Yield plus growth
- Quarterly payout of 1.25 cents per share based on minimum annual dividend of 5.0 cents per share
- Supported by healthy cash flow generation









The complete set of financial statements is available on SGXNET and our website at www.singpost.com.