Financial Statements and Related Announcement::Third Quarter Results
Issuer \& Securities

| Issuer/ Manager | SINGAPORE POST LIMITED |
| :--- | :--- |
| Securities | SINGAPORE POST LIMITED - SG1N89910219 - S08 |
| Stapled Security | No |

Announcement Details

| Announcement Title | Financial Statements and Related Announcement |
| :--- | :--- |
| Date \& Time of Broadcast | 10-Feb-2017 20:18:35 |
| Status | New |
| Announcement Sub Title | Third Quarter Results |
| Announcement Reference | SG170210OTHRFR56 |
| Submitted By (Co./ Ind. Name) | Genevieve Tan McCully (Mrs) |
| Designation | Group Company Secretary |
| Description (Please provide a detailed <br> description of the event in the box below - <br> Refer to the Online help for the format) | Please refer to the attachments. |


| Additional Details |  |
| :---: | :---: |
| For Financial Period Ended | 31/12/2016 |
| Attachments | ${ }^{[1}$ SGXNET-Q3FY201617.pdf <br> ${ }^{\llbracket^{2}}$ ResultsPresentationQ3FY201617.pdf <br> ${ }^{\circledR}$ Press Release.pdf <br> Total size $=2357 \mathrm{~K}$ |

# SINGAPORE POST LIMITED AND ITS SUBSIDIARIES 

(Registration number: 199201623M)

## SGXNET ANNOUNCEMENT <br> UNAUDITED RESULTS FOR THE THIRD QUARTER AND NINE MONTHS ENDED 31 DECEMBER 2016

## PART I INFORMATION REQUIRED FOR ANNOUNCEMENTS OF QUARTERLY (Q1, Q2 \& Q3), HALF YEAR AND FULL YEAR RESULTS

(1)(a)(i) Statement of comprehensive income for the group, together with a comparative statement for the corresponding period of the immediately preceding financial year.

Consolidated Income Statement

|  | FY2016/17 | FY2015/16 |  | FY2016/17 | FY2015/16 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q3 | Q3 | Variance | 9M | 9M | Variance |
|  | S\$'000 | S\$'000 | \% | S \$ ${ }^{\prime} 000$ | S\$'000 | \% |
| Revenue | 369,388 | 316,184 | 16.8\% | 1,024,493 | 833,963 | 22.8\% |
| Other income and gains / (losses) (net) |  |  |  |  |  |  |
| - Rental and property-related income | 9,123 | 9,253 | (1.4\%) | 27,767 | 29,887 | (7.1\%) |
| - Miscellaneous | $(1,812)$ | 3,018 | N.M. | 7,341 | 46,168 | (84.1\%) |
| Labour and related expenses | $(88,357)$ | $(73,985)$ | 19.4\% | $(260,989)$ | $(220,828)$ | 18.2\% |
| Volume-related expenses ${ }^{1}$ | $(196,203)$ | $(151,876)$ | 29.2\% | $(519,043)$ | $(375,740)$ | 38.1\% |
| Administrative and other expenses | $(37,656)$ | $(33,657)$ | 11.9\% | $(108,358)$ | $(102,471)$ | 5.7\% |
| Depreciation and amortisation | $(12,891)$ | $(10,203)$ | 26.3\% | $(35,022)$ | $(23,347)$ | 50.0\% |
| Selling expenses | $(3,499)$ | $(3,150)$ | 11.1\% | $(9,094)$ | $(7,066)$ | 28.7\% |
| Finance expenses | 1,653 | (393) | N.M. | (296) | $(7,610)$ | (96.1\%) |
| Total expenses | $(336,953)$ | $(273,264)$ | 23.3\% | $(932,802)$ | $(737,062)$ | 26.6\% |


| Share of (loss) / profit of associated companies and joint ventures | (208) | 242 | N.M. | 704 | 3,612 | (80.5\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Profit before income tax | 39,538 | 55,433 | (28.7\%) | 127,503 | 176,568 | (27.8\%) |
| Income tax expense | $(8,490)$ | $(10,769)$ | (21.2\%) | $(26,999)$ | $(30,385)$ | (11.1\%) |
| Total profit | 31,048 | 44,664 | (30.5\%) | 100,504 | 146,183 | (31.2\%) |
| Net profit attributable to: |  |  |  |  |  |  |
| Equity holders of the Company | 31,354 | 43,504 | (27.9\%) | 98,649 | 143,531 | (31.3\%) |
| Non-controlling interests | (306) | 1,160 | N.M. | 1,855 | 2,652 | (30.1\%) |
| Operating Profit ${ }^{2}$ | 37,296 | 54,599 | (31.7\%) | 124,808 | 176,794 | (29.4\%) |
| Underlying Net Profit ${ }^{3}$ | 31,411 | 43,947 | (28.5\%) | 94,244 | 121,772 | (22.6\%) |

Earnings per share for profit attributable to the equity holders of the Company during the period / year: ${ }^{4}$

- Basic
1.28 cents
1.84 cents
4.04 cents 6.15 cents
- Diluted $\mathbf{1 . 2 8}$ cents 1.84 cents $\quad \mathbf{4 . 0 4}$ cents 6.12 cents


## Notes

1 Volume-related expenses comprise mainly of traffic expenses and cost of sales.
2 Operating profit for the purposes of paragraph 8 "Review of the performance of the Group" is defined as profit before interest, tax and share of profit or loss of associated companies and joint ventures.
3 Underlying net profit is defined as profit after tax and non-controlling interests, before one-off items such as gains and losses on sale of investments, property, plant and equipment and M \& A related professional fees.
4 Earnings per share were calculated based on net profit attributable to equity holders of the Company less distribution attributable to perpetual securities holders, divided by the weighted average number of ordinary shares outstanding (excluding treasury shares).
N.M. Not meaningful.

## Consolidated Statement of Comprehensive Income

|  | FY2016/17 | FY2015/16 |  | FY2016/17 | FY2015/16 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q3 | Q3 | Variance | 9M | 9M | Variance |
|  | S\$'000 | S\$'000 | \% | S \$'000 | S\$'000 | \% |
| Total profit | 31,048 | 44,664 | (30.5\%) | 100,504 | 146,183 | (31.2\%) |
| Other comprehensive income / (loss) (net of tax): |  |  |  |  |  |  |
| Items that may be reclassified subsequently to profit or loss: |  |  |  |  |  |  |
| Available for sale financial assets - fair value losses | (33) | (79) | (58.2\%) | (26) | (697) | (96.3\%) |
| Currency translation differences arising from consolidation |  |  |  |  |  |  |
| - Gains | 20,375 | 5,342 | 281.4\% | 19,609 | 1,330 | @ |
| - Transfers to profit \& loss arising from disposals of subsidiaries and associates |  |  |  | (332) | $(2,026)$ | (83.6\%) |
| Other comprehensive income / (loss) for the period (net of tax) | 20,342 | 5,263 | 286.5\% | 19,251 | $(1,393)$ | N.M. |
| Total comprehensive income for the period* | 51,390 | 49,927 | 2.9\% | 119,755 | 144,790 | (17.3\%) |
| Total comprehensive income attributable to: |  |  |  |  |  |  |
| Equity holders of the Company | 51,452 | 46,792 | 10.0\% | 118,859 | 139,342 | (14.7\%) |
| Non-controlling interests | (62) | 3,135 | N.M. | 896 | 5,448 | (83.6\%) |
|  | 51,390 | 49,927 | 2.9\% | 119,755 | 144,790 | (17.3\%) |

* As shown in the Statement of changes in equity on pages 8 and 9 .


## Underlying Net Profit Reconciliation Table

|  | FY2016/17 | FY2015/16 |  | FY2016/17 | FY2015/16 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q3 | Q3 | Variance | 9M | 9M | Variance |
|  | S\$'000 | S\$'000 | \% | S\$'000 | S\$'000 | \% |
| Profit attributable to equity holders of the | 31,354 | 43,504 | (27.9\%) | 98,649 | 143,531 | (31.3\%) |
| Company |  |  |  |  |  |  |
| Loss / (gain) on disposal of property, plant and equipment | 42 | 141 | (70.2\%) | (4) | $(1,166)$ | (99.7\%) |
| Gain on sale of investments | - | - | - | - | $(32,943)$ | N.M. |

Gain on dilution of interest in an associated
company

| $\boldsymbol{-}$ | - | - | $(\mathbf{4 , 8 9 2}$ |  | N.M. |
| ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{1 5}$ | 302 | $(95.0 \%)$ | $\mathbf{4 9 1}$ | 12,350 | $(96.0 \%)$ |
| $\mathbf{3 1 , 4 1 1}$ |  |  |  |  |  |

N.M. Not meaningful.
@ Denotes variance exceeding 300\%.
(1)(a)(ii) The following items have been included in arriving at profit before income tax:

|  | FY2016/17 | FY2015/16 |  | FY2016/17 | FY2015/16 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q3 | Q3 | Variance | 9M | 9M | Variance |
|  | S\$'000 | S\$'000 | \% | S\$'000 | S\$'000 | \% |
| Other operating income and interest income ${ }^{\text {\# }}$ | 7,311 | 12,271 | (40.4\%) | 35,108 | 76,055 | (53.8\%) |
| Interest on borrowings | 2,348 | 2,194 | 7.0\% | 6,510 | 5,632 | 15.6\% |
| Depreciation and amortisation | 13,005 | 10,555 | 23.2\% | 35,416 | 24,401 | 45.1\% |
| Allowance for doubtful debts and bad debts (written back) / written off | (33) | 124 | N.M. | (244) | 510 | N.M. |
| Foreign exchange gains - net | 86 | 3,539 | (97.6\%) | 2,395 | 3,841 | (37.6\%) |
| (Loss) / gains on sale / dilution gain of investments, property, plant and equipment | (42) | (141) | (70.2\%) | 5,240 | 34,510 | (84.8\%) |
| Stock obsolescence | 81 | - | N.M. | 141 | - | N.M. |
| Including one-off gains and losses on sale of investments, property, plant and equipment. |  |  |  |  |  |  |
| N.M. Not meaningful. |  |  |  |  |  |  |
| @ Denotes variance exceed | ng 300\%. |  |  |  |  |  |

(1)(b)(i) Statement of financial position (for the issuer and group), together with a comparative statement as at the end of the immediately preceding financial year.

|  | The Group |  | The Company |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Dec-16 | Mar-16 | Dec-16 | Mar-16 |
|  | S\$'000 | S\$'000 | S $\mathbf{\$}^{\prime} \mathbf{0 0 0}$ | S\$'000 |
| ASSETS |  |  |  |  |
| Current assets |  |  |  |  |
| Cash and cash equivalents | 229,054 | 126,640 | 93,616 | 49,626 |
| Financial assets | 3,830 | 8,127 | 3,483 | 7,780 |
| Trade and other receivables | 228,140 | 210,287 | 190,840 | 194,719 |
| Derivative financial instruments | 498 | 846 | 547 | 846 |
| Inventories | 4,439 | 4,499 | 204 | 367 |
| Other current assets | 17,264 | 17,206 | 5,479 | 4,915 |
|  | 483,225 | 367,605 | 294,169 | 258,253 |
| Non-current assets |  |  |  |  |
| Financial assets | 38,050 | 38,083 | 37,791 | 37,832 |
| Trade and other receivables | 7,051 | 5,351 | 600,707 | 563,193 |
| Investments in associated companies and joint ventures | 151,300 | 146,401 | 14,348 | 14,348 |
| Investments in subsidiaries | - | - | 357,779 | 356,229 |
| Investment properties | 816,611 | 745,844 | 832,580 | 760,842 |
| Property, plant and equipment | 569,151 | 517,376 | 237,091 | 241,943 |
| Intangible assets | 604,307 | 583,193 | 227 | 227 |
| Deferred income tax assets | 5,114 | 5,544 | - | - |
| Other non-current asset | 4,872 | 6,408 | - | - |
|  | 2,196,456 | 2,048,200 | 2,080,523 | 1,974,614 |
| Total assets | 2,679,681 | 2,415,805 | 2,374,692 | 2,232,867 |
| LIABILITIES |  |  |  |  |
| Current liabilities |  |  |  |  |
| Trade and other payables | 424,871 | 385,712 | 275,431 | 274,432 |
| Current income tax liabilities | 31,808 | 35,918 | 26,974 | 29,950 |
| Deferred income ${ }^{1}$ | 7,380 | 7,268 | 7,380 | 7,268 |
| Derivative financial instruments | 2,901 | 801 | 2,901 | 759 |
| Borrowings | 198,533 | 71,090 | 179,182 | 33,000 |
|  | 665,493 | 500,789 | 491,868 | 345,409 |
| Non-current liabilities |  |  |  |  |
| Trade and other payables | 29,981 | 30,190 | - | - |
| Borrowings | 216,362 | 209,182 | 202,496 | 203,044 |
| Deferred income ${ }^{1}$ | 51,355 | 56,785 | 51,355 | 56,785 |
| Deferred income tax liabilities | 58,540 | 57,356 | 20,549 | 19,199 |
|  | 356,238 | 353,513 | 274,400 | 279,028 |
| Total liabilities | 1,021,731 | 854,302 | 766,268 | 624,437 |
| NET ASSETS | 1,657,950 | 1,561,503 | 1,608,424 | 1,608,430 |

## EQUITY

Capital and reserves attributable to the Company's equity holders
Share capital
Treasury shares
Other reserves
Retained earnings
Ordinary equity
Perpetual securities ${ }^{2}$
Non-controlling interests
Total equity

| 452,679 | 448,775 | 452,679 | 448,775 |
| :---: | :---: | :---: | :---: |
| $(1,227)$ | $(2,116)$ | $(1,227)$ | $(2,116)$ |
| 68,743 | 7,258 | 36,338 | 34,713 |
| 723,718 | 749,647 | 770,100 | 780,232 |
| 1,243,913 | 1,203,564 | 1,257,890 | 1,261,604 |
| 350,534 | 346,826 | 350,534 | 346,826 |
| 1,594,447 | 1,550,390 | 1,608,424 | 1,608,430 |
| 63,503 | 11,113 | - |  |
| 1,657,950 | 1,561,503 | 1,608,424 | 1,608,430 |

[^0](1)(b)(ii) In relation to the aggregate amount of the group's borrowings and debt securities.

|  | Dec-16 <br> $\mathbf{S \$ \prime 0 0 0}$ | Mar-16 <br> S\$'000 |
| :--- | ---: | ---: |
| Amount repayable in one year or less, or on demand |  |  |
| - Borrowings (secured) | $\mathbf{2 , 3 5 1}$ | 11,667 |
| - Borrowings (unsecured) | $\mathbf{1 9 6 , 1 8 2}$ | 59,423 |
| Amount repayable after one year: |  |  |
| - Borrowings (secured) | $\mathbf{1 3 , 8 6 6}$ | 6,138 |
| - Borrowings (unsecured) | $\mathbf{2 0 2 , 4 9 6}$ | 203,044 |
| $\mathbf{4 1 4 , 8 9 5}$ | 280,272 |  |

The Group's unsecured borrowings comprised mainly S $\$ 200$ million 10-year Fixed Rate Notes issued in March 2010. The Fixed Rate Notes is listed on the SGX-ST and carry a fixed interest rate of $3.5 \%$ per annum.

## Details of any collateral.

Secured borrowings comprised bank loans and are secured over investment properties, or guaranteed by a director of a subsidiary with non-controlling interests.
(1)(c) Statement of cash flows (for the group), together with a comparative statement for the corresponding period of the immediately preceding financial year.

|  | The Group |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | FY2016/17 | FY2015/16 | FY2016/17 | FY2015/16 |
|  | Q3 | Q3 | 9M | 9M |
|  | S $\mathbf{\$}^{\prime} 000$ | S ${ }^{\prime} 000$ | S $\mathbf{\$}^{\prime} \mathbf{0 0 0}$ | S $\$^{\prime} 000$ |
| Cash flows from operating activities |  |  |  |  |
| Total profit | 31,048 | 44,664 | 100,504 | 146,183 |
| Adjustments for: |  |  |  |  |
| Income tax expense | 8,490 | 10,769 | 26,999 | 30,385 |
| Amortisation of deferred income | $(2,264)$ | $(1,826)$ | $(5,905)$ | $(5,599)$ |
| Amortisation of intangible assets | 1,775 | 1,751 | 3,885 | 2,453 |
| Depreciation | 11,230 | 8,804 | 31,531 | 21,948 |
| Gains on sale of investments, property, plant and equipment | 42 | 141 | $(5,240)$ | $(34,510)$ |
| Share-based staff costs | 869 | 708 | 2,782 | 3,179 |
| Interest expense | 2,348 | 2,194 | 6,510 | 5,632 |
| Interest income | (797) | (986) | $(2,287)$ | $(3,772)$ |
| Share of loss / (profit) of associated companies and joint ventures | 208 | (242) | (704) | $(3,612)$ |
|  | 21,901 | 21,313 | 57,571 | 16,104 |
| Operating cash flow before working capital changes | 52,949 | 65,977 | 158,075 | 162,287 |
| Changes in working capital, net of effects from acquisition and disposal of subsidiaries |  |  |  |  |
| Inventories | 454 | 239 | 60 | 17 |
| Trade and other receivables | $(40,747)$ | $(28,377)$ | $(19,828)$ | $(43,710)$ |
| Trade and other payables | 53,074 | 26,241 | 43,742 | $(16,969)$ |
| Cash generated from operations | 65,730 | 64,080 | 182,049 | 101,625 |
| Income tax paid | $(13,138)$ | $(14,061)$ | $(29,572)$ | $(29,668)$ |
| Net cash provided by operating activities | 52,592 | 50,019 | 152,477 | 71,957 |
| Cash flows from investing activities |  |  |  |  |
| Additions to intangible assets | $(4,484)$ | - | $(5,270)$ | - |
| Acquisition of subsidiaries, net of cash acquired | - | $(233,139)$ | - | $(256,434)$ |
| Additions to property, plant and equipment and |  |  |  |  |
| Contingent consideration paid in relation to acquisition of a subsidiary | - | - | (528) | - |
| Disposal of a subsidiary, net of cash disposed of | - | - | $(1,568)$ | 50,962 |
| Dividends received from associated company | - | - | 1,660 | 1,208 |
| Proceeds from partial divestment of a subsidiary | 85,927 | - | 85,927 | - |
| Investment in associated companies | - | 14 | - | $(13,261)$ |
| Interest received | 453 | 1,099 | 1,947 | 4,103 |
| Loan to an associated company | - | - | $(1,521)$ | $(1,360)$ |
| Secured loan to a shareholder of an associated company | - | - | - | $(10,881)$ |
| Payment relating to purchase of a business | - | - | - | (250) |
| Proceeds from disposal of property, plant <br> and equipment $\qquad$ 140 <br> 44 <br> 1,894 <br> 1,539 |  |  |  |  |
| Proceeds on maturity of financial assets | - | 2,250 | 4,250 | 17,250 |
| Purchase of financial assets | - | - | - | $(28,321)$ |
| Repayment of loans by associated companies | 135 | 138 | 6,605 | 1,436 |
| Net cash provided by / (used in) investing activities | 34,198 | $(288,813)$ | $(65,440)$ | $(463,940)$ |
| Cash flows from financing activities |  |  |  |  |
| Distribution paid to perpetual securities | - | - | $(7,499)$ | $(7,499)$ |
| Dividends paid to shareholders | $(21,648)$ | $(32,375)$ | $(108,180)$ | $(134,576)$ |
| Interest paid | $(2,531)$ | (288) | $(7,122)$ | $(4,326)$ |
| Proceeds from issuance of ordinary shares | 391 | 8,020 | 3,662 | 15,854 |
| Proceeds from bank loan | 220,514 | 250,413 | 522,031 | 253,113 |
| Repayment of bank term loan | $(212,476)$ | $(128,518)$ | $(387,515)$ | $(129,660)$ |
| Net cash (used in)/provided by financing activities | $(15,750)$ | 97,252 | 15,377 | $(7,094)$ |
| Net increase/(decrease) in cash and cash equivalents | 71,040 | $(141,542)$ | 102,414 | $(399,077)$ |
| Cash and cash equivalents at beginning of financial period | 158,014 | 326,605 | 126,640 | 584,140 |
| Cash and cash equivalents at end of financial period | 229,054 | 185,063 | 229,054 | 185,063 |

[^1](1)(d)(i) Statement of changes in equity (for the issuer and group), together with a comparative statement for the corresponding period of the immediately preceding financial year.

## The Group - Q3

|  | Attributable to ordinary shareholders of the Company |  |  |  |  | Perpetual securities |  | Noncontrolling interests | Total equity |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Share capital | Treasury shares | Retained earnings | Other <br> reserves | Total |  | Total |  |  |
|  | S\$'000 | S\$'000 | S\$'000 | S\$'000 | S\$'000 | S\$'000 | S\$'000 | S\$'000 | S\$'000 |
| Balance at 1 October 2016 | 452,259 | $(1,227)$ | 722,952 | 8,181 | 1,182,165 | 346,785 | 1,528,950 | 12,071 | 1,541,021 |
| Partial divestment of subsidiary | - | - | $(5,191)$ | 39,624 | 34,433 | - | 34,433 | 51,494 | 85,927 |
| Dividends | - | - | $(21,648)$ | - | $(21,648)$ | - | $(21,648)$ | - | $(21,648)$ |
| Total comprehensive income / (loss) for the period | - | - | 27,605 | 20,098 | 47,703 | 3,749 | 51,452 | (62) | 51,390 |
|  | 452,259 | $(1,227)$ | 723,718 | 67,903 | 1,242,653 | 350,534 | 1,593,187 | 63,503 | 1,656,690 |
| Employee share option scheme: |  |  |  |  |  |  |  |  |  |
| - Value of employee services | - | - | - | 869 | 869 | - | 869 | - | 869 |
| - New shares issued | 420 | - | - | (29) | 391 | - | 391 | - | 391 |
| Balance at 31 December 2016 | 452,679 | $(1,227)$ | 723,718 | 68,743 | 1,243,913 | 350,534 | 1,594,447 | 63,503 | 1,657,950 |
| Balance at 1 October 2015 | 438,440 | $(2,203)$ | 673,005 | 1,190 | 1,110,432 | 346,785 | 1,457,217 | 5,988 | 1,463,205 |
| Dividends | - | - | $(32,375)$ | - | $(32,375)$ | - | $(32,375)$ | - | $(32,375)$ |
| Total comprehensive income for the period | - | - | 39,754 | 3,288 | 43,042 | 3,750 | 46,792 | 3,135 | 49,927 |
|  | 438,440 | $(2,203)$ | 680,384 | 4,478 | 1,121,099 | 350,535 | 1,471,634 | 9,123 | 1,480,757 |

Employee share option scheme:

$\begin{array}{llllllll}- \text { New shares issued } & 8,703 & - & - & (683) & 8,020 & - & 8,020\end{array}$

- Treasury shares re-issued

| 447,143 | $(2,116)$ | 680,384 | 4,416 | $1,129,827$ | 350,535 | $\mathbf{1 , 4 8 0 , 3 6 2}$ | $\mathbf{9 , 1 2 3}$ | $\mathbf{1 , 4 8 9 , 4 8 5}$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

The Group -9M

|  | Attributable to ordinary shareholders of the Company |  |  |  |  | Perpetual securities |  | Noncontrolling interests | Total equity |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Share capital | Treasury shares | Retained earnings | Other reserves | Total |  | Total |  |  |
|  | S\$'000 | S\$'000 | S\$'000 | S\$'000 | S\$'000 | S\$'000 | S\$'000 | S\$'000 | S\$'000 |
| Balance at 1 April 2016 | 448,775 | $(2,116)$ | 749,647 | 7,258 | 1,203,564 | 346,826 | 1,550,390 | 11,113 | 1,561,503 |
| Partial divestment of a subsidiary | - | - | $(5,191)$ | 39,624 | 34,433 | - | 34,433 | 51,494 | 85,927 |
| Distribution paid on perpetual |  |  |  |  |  |  |  |  |  |
| Dividends | - | - | $(108,180)$ | - | $(108,180)$ | - | $(108,180)$ | - | $(108,180)$ |
| Total comprehensive income |  |  |  |  |  |  |  |  | 119,755 |
|  | 448,775 | $(2,116)$ | 723,718 | 67,092 | 1,237,469 | 350,534 | 1,588,003 | 63,503 | 1,651,506 |
| Employee share option scheme: |  |  |  |  |  |  |  |  |  |
| - Value of employee services | - | - | - | 2,782 | 2,782 | - | 2,782 | - | 2,782 |
| - New shares issued <br> - Treasury shares re-issued | 3,904 - | 889 | - | (242) (889) | 3,662 | - | 3,662 | - | 3,662 |
| Balance at 31 December 2016 | 452,679 | $(1,227)$ | 723,718 | 68,743 | 1,243,913 | 350,534 | 1,594,447 | 63,503 | 1,657,950 |
| Balance at 1 April 2015 | 429,980 | $(2,831)$ | 682,639 | 7,448 | 1,117,236 | 346,826 | 1,464,062 | 3,675 | 1,467,737 |
| Reclass to capital reserve | - | - | (2) | 2 | - | - | - | - | - |
| Distribution paid on perpetual |  |  |  |  |  |  |  |  |  |
| Dividends | - | - | $(134,576)$ | - | (134,576) | - | $(134,576)$ | - | (134,576) |
| Total comprehensive income / (loss) for the year | - | - | 132,323 | $(4,189)$ | 128,134 | 11,208 | 139,342 | 5,448 | 144,790 |
|  | 429,980 | $(2,831)$ | 680,384 | 3,261 | 1,110,794 | 350,535 | 1,461,329 | 9,123 | 1,470,452 |
| Employee share option scheme: |  |  |  |  |  |  |  |  |  |
| - Value of employee services | - | - | - | 3,179 | 3,179 | - | 3,179 | - | 3,179 |
| - New shares issued | 17,163 | - | - | $(1,309)$ | 15,854 | - | 15,854 | - | 15,854 |
| - Treasury shares re-issued | - | 715 | - | (715) | - | - | - | - | - |
| Balance at 31 December 2015 | 447,143 | $(2,116)$ | 680,384 | 4,416 | 1,129,827 | 350,535 | 1,480,362 | 9,123 | 1,489,485 |

## The Company - Q3

|  | Attributable to ordinary shareholders of the Company |  |  |  |  | Perpetual securities | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Share capital | Treasury shares | Retained earnings | Other reserves | Total |  |  |
|  | S\$'000 | S\$'000 | S\$'000 | S\$'000 | S\$'000 | S\$'000 | S\$'000 |
| Balance at 1 October 2016 | 452,259 | $(1,227)$ | 758,605 | 35,531 | 1,245,168 | 346,785 | 1,591,953 |
| Dividends | - | - | $(21,648)$ | - | $(21,648)$ | - | $(21,648)$ |
| Total comprehensive income / (loss) for the period | - | - | 33,143 | (33) | 33,110 | 3,749 | 36,859 |
|  | 452,259 | $(1,227)$ | 770,100 | 35,498 | 1,256,630 | 350,534 | 1,607,164 |
| Employee share option scheme: |  |  |  |  |  |  |  |
| - New shares issued | 420 | - | - | (29) | 391 | - | 391 |
| Balance at 31 December 2016 | 452,679 | $(1,227)$ | 770,100 | 36,338 | 1,257,890 | 350,534 | 1,608,424 |
| Balance at 1 October 2015 | 438,440 | $(2,203)$ | 707,365 | 6,401 | 1,150,003 | 346,785 | 1,496,788 |
| Dividends | - | - | $(32,375)$ | - | $(32,375)$ | - | $(32,375)$ |
| Total comprehensive income / (loss) for the period | - | - | 40,515 | (79) | 40,436 | 3,750 | 44,186 |
|  | 438,440 | $(2,203)$ | 715,505 | 6,322 | 1,158,064 | 350,535 | 1,508,599 |
| Employee share option scheme: |  |  |  |  |  |  |  |
| - Value of employee services | - | - | - | 708 | 708 | - | 708 |
| - New shares issued | 8,703 | - | - | (683) | 8,020 | - | 8,020 |
| - Treasury shares re-issued | - | 87 | - | (87) | - | - | - |
| Balance at 31 December 2015 | 447,143 | $(2,116)$ | 715,505 | 6,260 | 1,166,792 | 350,535 | 1,517,327 |

The Company -9M

|  | Attributable to ordinary shareholders of the Company |  |  |  |  | Perpetual securities | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Share <br> capital <br> S\$'000 | Treasury <br> shares <br> S\$'000 | Retained $\frac{\text { earnings }}{S \$^{\prime} 000}$ | Other $\frac{\text { reserves }}{S \$^{\prime} 000}$ | $\frac{\text { Total }}{S \$^{\prime} 000}$ |  |  |
| Balance at 1 April 2016 | 448,775 | $(2,116)$ | 780,232 | 34,713 | 1,261,604 | 346,826 | 1,608,430 |
| Distribution paid on perpetual securities | - | - | - | - | - | $(7,499)$ | $(7,499)$ |
| Dividends | - | - | $(108,180)$ | - | $(108,180)$ | - | $(108,180)$ |
| Total comprehensive income / (loss) for the period | - | - | 98,048 | (26) | 98,022 | 11,207 | 109,229 |
|  | 448,775 | $(2,116)$ | 770,100 | 34,687 | 1,251,446 | 350,534 | 1,601,980 |
| Employee share option scheme: |  |  |  |  |  |  |  |
| - Value of employee services | - | - | - | 2,782 | 2,782 | - | 2,782 |
| - New shares issued | 3,904 | - | - | (242) | 3,662 | - | 3,662 |
| - Treasury shares re-issued | - | 889 | - | (889) | - | - | - |
| Balance at 31 December 2016 | 452,679 | $(1,227)$ | 770,100 | 36,338 | 1,257,890 | 350,534 | 1,608,424 |
| Balance at 1 April 2015 | 429,980 | $(2,831)$ | 688,597 | 5,802 | 1,121,548 | 346,826 | 1,468,374 |
| Distribution paid on perpetual securities | - | - | - | - | - | $(7,499)$ | $(7,499)$ |
| Dividends | - | - | $(134,576)$ | - | $(134,576)$ | - | $(134,576)$ |
| Total comprehensive income / (loss) for the period | - | - | 161,484 | (697) | 160,787 | 11,208 | 171,995 |
|  | 429,980 | $(2,831)$ | 715,505 | 5,105 | 1,147,759 | 350,535 | 1,498,294 |
| Employee share option scheme: |  |  |  |  |  |  |  |
| - Value of employee services | - | - | - | 3,179 | 3,179 | - | 3,179 |
| - New shares issued | 17,163 | - | - | $(1,309)$ | 15,854 | - | 15,854 |
| - Treasury shares re-issued | - | 715 | - | (715) | - | - | - |
| Balance at 31 December 2015 | 447,143 | $(2,116)$ | 715,505 | 6,260 | 1,166,792 | 350,535 | 1,517,327 |

(1)(d)(ii) Details of any changes in the company's share capital arising from rights issue, bonus issue, share buy-backs, exercise of share options or warrants, conversion of other issues of equity securities, issue of shares for cash or as consideration for acquisition or for any other purpose since the end of the previous period reported on. State also the number of shares that may be issued on conversion of all the outstanding convertibles, as well as the number of shares held as treasury shares, if any, against the total number of issued shares excluding treasury shares of the issuer, as at the end of the current financial period reported on and as at the end of the corresponding period of the immediately preceding financial year.

During the 3rd quarter ended 31 December 2016, the Company issued 327,000 ordinary shares at prices ranging from $\mathrm{S} \$ 1.07$ to $\mathrm{S} \$ 1.45$ upon the exercise of options granted under the Singapore Post Share Option Scheme.

As at 31 December 2016, there were unexercised options for 26,428,000 (31 December 2015: 48,215,000) unissued ordinary shares under the Singapore Post Share Option Scheme (including Performance Option Plan but excluding Restricted Share Plan) and unvested shares for 2,800,421 (31 December 2015: 1,650,832) unissued ordinary shares under the Restricted Share Plan.

As at 31 December 2016, the Company held 1,181,409 treasury shares (31 December 2015: 2,045,709).
(1)(d)(iii) To show the total number of issued shares excluding treasury shares as at the end of the current financial period and as at the end of the immediately preceding year.

As at 31 December 2016, total issued shares excluding treasury shares were 2,164,894,209 (31 March 2016: 2,160,955,909).
(1)(d)(iv) A statement showing all sales, transfers, disposal, cancellation and / or use of treasury shares as at end of the current financial period reported on.

During the third quarter ended 31 December 2016, no treasury share was re-issued.
(2) Whether the figures have been audited or reviewed, and in accordance with which auditing standard or practice.

The figures have not been audited nor reviewed.
(3) Where figures have been audited or reviewed, the auditors' report (including any qualifications or emphasis of a matter).

Not applicable.
(4) Whether the same accounting policies and methods of computation as in the issuer's most recently audited annual financial statements have been applied.

Except as disclosed under paragraph 5 below, the Group has applied the same accounting policies and methods of computation in the financial statements for the current reporting period compared with the audited financial statements for the financial year ended 31 March 2016.
(5) If there are any changes in the accounting policies and methods of computation, including any required by an accounting standard, what has changed, as well as the reasons for, and the effect of, the change.

On 1 April 2016, the Group adopted the new or amended FRS and Interpretations to FRS ("INT FRS") that are mandatory for application from that date. Changes to the Group's accounting policies have been made as required, in accordance with the transitional provisions in the respective FRS and INT FRS.

The adoption of these new or amended FRS and INT FRS did not result in substantial changes to the Group's and Company's accounting policies and had no material effect on the amounts reported for the current or prior financial years.
(6) Earnings per ordinary share of the group for the current financial period reported on and the corresponding period of the immediately preceding financial year, after deducting any provision for preference dividends.

|  | The Group |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
|  | FY2016/17 | FY2015/16 | FY2016/17 | FY2015/16 |  |
|  |  | Q3 | Q3 | $\mathbf{9 M}$ | 9 M |
| Based on weighted average number of <br> ordinary shares in issue |  |  |  |  |  |
| On fully diluted basis | $\mathbf{1 . 2 8}$ cents | 1.84 cents | 4.04 cents | 6.15 cents |  |

(7) Net asset value (for the issuer and group) per ordinary share based on the total number of issued shares excluding treasury shares of the issuer at the end of the current financial period reported on and immediately preceding financial year.

| The Group |  | The Company |  |
| :---: | :---: | :---: | :---: |
| Dec-16 | Mar-16 | Dec-16 |  |


| Net asset value per ordinary share based on issued share capital of the Company at the end of the financial period (cents) | 76.58 | 72.26 | 74.30 | 74.43 |
| :---: | :---: | :---: | :---: | :---: |
|  | The Group |  | The Company |  |
|  | Dec-16 | Mar-16 | Dec-16 | Mar 16 |
| Ordinary equity per ordinary share based on issued share capital of the Company at the end of the |  |  |  |  |
| financial period (cents) | 57.46 | 55.70 | 58.10 | 58.38 |

(8) Review of the performance of the group.

## Third Quarter And Nine Months Ended 31 December 2016

| Revenue |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | FY16/17 | FY15/16 |  | FY16/17 | FY15/16 |  |
|  | Q3 | Q3 | Variance | 9M | 9M | Variance |
|  | S $\mathbf{\$}^{\prime} 000$ | S $\mathbf{\$}^{\prime} 000$ | \% | S $\mathbf{\$}^{\prime} 000$ | S $\mathbf{\$}^{\prime} 000$ | \% |
| Postal | 143,352 | 139,305 | 2.9\% | 407,339 | 400,283 | 1.8\% |
| Logistics | 171,252 | 162,247 | 5.6\% | 482,065 | 458,374 | 5.2\% |
| eCommerce | 81,132 | 39,228 | 106.8\% | 210,390 | 55,114 | 281.7\% |
| Inter-segment eliminations* | $(26,348)$ | $(24,596)$ | (7.1\%) | $(75,301)$ | $(79,808)$ | 5.6\% |
| Total | 369,388 | 316,184 | 16.8\% | 1,024,493 | 833,963 | 22.8\% |

\# Inter-segment eliminations relate to the elimination of inter-segment billings for internal services to better reflect the profitability of each business segment.

Group revenue grew $16.8 \%$ and $22.8 \%$ respectively in the third quarter and nine months ended 31 December 2016, largely due to the inclusion of the US eCommerce subsidiaries.

In the Postal segment, Domestic mail revenue declined in line with lower letter mail volumes, in particular with financial institutions pushing e-statements. This was offset by growth in International mail revenue which was driven by higher crossborder eCommerce related deliveries, especially with higher volumes from the Alibaba Group. Consequently, Postal revenue rose slightly in the third quarter and nine months respectively.

Logistics revenue rose by $5.6 \%$ and $5.2 \%$ for third quarter and nine months respectively, driven by higher contribution from Couriers Please and Quantium Solutions from increased eCommerce-related activities.
eCommerce revenue rose with the inclusion of new US subsidiaries, TradeGlobal from 14 November 2015 and Jagged Peak from 8 March 2016.

## Other Income

Rental and property-related income decreased $1.4 \%$ and $7.1 \%$ in the third quarter and nine months respectively. This was due to lower retail rental revenue with the redevelopment of Singapore Post Centre ("SPC") retail mall, which is due for completion by mid-2017.

Miscellaneous other income was a loss of $\mathrm{S} \$ 1.8$ million and a gain of $\mathrm{S} \$ 7.3$ million in the third quarter and nine months respectively, compared to gains of $\mathrm{S} \$ 3.0$ million and $\mathrm{S} \$ 46.2$ million in the comparative periods. The drop in Q3 was due to trade-related translation differences whilst the decline in 9 M was due to one-off gains from the disposals of Novation Solutions and DataPost HK in Q1 last year and DataPost in Q2 last year.

## Total Expenses

Total expenses increased $23.3 \%$ and $26.6 \%$ in the third quarter and nine months over the same periods last year, as a result of the inclusion of new subsidiaries.

Labour and related expenses were higher mainly due to additional headcount from new subsidiaries.

The increase in volume-related expenses reflects the change in business mix as part of the Group's transformation, with higher International mail terminal dues as well as higher cost of sales and outsourced services related to TradeGlobal and Jagged Peak respectively.

For Q3 and 9M, administrative and other expenses increased $11.9 \%$ and $5.7 \%$ respectively due to higher property-related expenses such as warehouse rental costs from new subsidiaries, which were partially offset by lower M\&A related professional fees.

Depreciation and amortisation expenses were higher due largely to depreciation cost from the Regional eCommerce Logistics Hub, which attained TOP in April 2016.

Finance expenses decreased $S \$ 2.0$ million and $S \$ 7.3$ million in third quarter and nine months respectively due to favourable non-trade related foreign translation differences compared to the same period last year.

Operating Profit

|  | FY16/17 | FY15/16 | Variance$\%$ | FY16/17 | FY15/16 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q3 | Q3 |  | 9M | 9M Variance |  |
|  | S $\mathbf{\$}^{\prime} \mathbf{0 0 0}$ | S ${ }^{\prime} 000$ |  | S $\mathbf{\$}^{\prime} 000$ | S ${ }^{\prime}$ '000 | \% |
| Postal | 38,545 | 41,250 | (6.6\%) | 113,925 | 120,408 | (5.4\%) |
| Logistics | 8,837 | 12,665 | (30.2\%) | 21,043 | 27,224 | (22.7\%) |
| eCommerce | $(8,406)$ | 1,812 | N.M. | $(18,685)$ | $(2,227)$ | @ |
| Property \& others \# | $(1,680)$ | $(1,128)$ | 48.9\% | 8,525 | 31,389 | (72.8\%) |
| Operating Profit | 37,296 | 54,599 | (31.7\%) | 124,808 | 176,794 | (29.4\%) |

\# Others refer to the commercial property rental operations, unallocated corporate overhead items and one-off items.
N.M. Not meaningful.
@ Denotes variance exceeding $300 \%$.

Operating profit decreased $31.7 \%$ in Q3 with lower contribution from all three segments. For 9M, operating profit under "Property \& others" included one-off gains from the divestment of Novation Solutions ( $\mathrm{S} \$ 8.4$ million) in Q1 and DataPost (S\$24.9 million) in Q2 last year.

Postal operating profit declined $6.6 \%$ and $5.4 \%$ in Q3 and 9 M respectively, largely due to the decline in contribution from Domestic mail, and the shift in revenue mix towards lower margin international transhipment mail.

In Logistics, operating profit decreased $30.2 \%$ and $22.7 \%$ in Q3 and 9 M respectively. These reflect costs incurred in relation to the new Regional eCommerce Logistics Hub, as well as pricing pressures in the eCommerce Logistics space.

Operating losses from eCommerce segment were $\mathrm{S} \$ 8.4$ million and $\mathrm{S} \$ 18.7$ million in Q3 and 9M, impacted by higher costs and challenges in the US eCommerce business. In particular, TradeGlobal's performance was impacted by cost pressures arising from tight competition in the Cincinnati area for seasonal fulfilment labour. Additionally, TradeGlobal's performance in Q3 was impacted by developments at two of its key customers, one of which decided to insource its eCommerce freight operations while another filed for bankruptcy under Chapter 11 of the US Bankruptcy Code. On the other hand, Jagged Peak showed good growth in volumes and revenue, and generated positive earnings for the Group.

Property \& others segment profit decreased mainly due to one-off gains from divestments of subsidiaries last year.

Share of profit of associated companies and joint ventures decreased with lower contributions from associated companies such as 4PX, which incurred higher depreciation cost as a result of business expansion. The share of profits from GD Express declined due to a lower equity shareholding percentage following a partial divestment last year.

## Net Profit and Underlying Net Profit

Third quarter and nine month net profit attributable to equity holders declined $27.9 \%$ and $31.3 \%$ respectively.

Excluding one-off items, underlying net profit declined $28.5 \%$ from S $\$ 43.9$ million to S $\$ 31.4$ million in Q3 due mainly to operating losses in the US eCommerce business, costs related to the Regional eCommerce Logistics Hub as well as a decline in Postal operating profit due to lower domestic letter mail volumes.

Underlying net profit declined $22.6 \%$ from $\mathrm{S} \$ 121.8$ million to $\mathrm{S} \$ 94.2$ million in the nine months due largely to operating losses in the US eCommerce business, costs related to the Regional eCommerce Logistics Hub, loss of rental income arising from the SPC retail mall redevelopment as well as a decline in Postal operating profit.

## Balance Sheet

The Group's total assets amounted to $\mathbf{S} \$ 2.7$ billion as at 31 December 2016, compared to $\mathrm{S} \$ 2.4$ billion as at 31 March 2016 on higher cash, investment properties, property, plant and equipment, intangible assets and trade receivables.

Total liabilities were $S \$ 1.0$ billion, compared to $S \$ 854.3$ million as at 31 March 2016. The increase was mainly due to higher short-term borrowings and trade and other payables. A foreign subsidiary has tax-related contingent liabilities which are yet to be determined.

Due to an increase in short-term borrowings, the Group showed a net current liability position of $\mathrm{S} \$ 182.3$ million, compared to $\mathbf{S} \$ 133.2$ million as at 31 March 2016. The cash and short-term funds were largely utilised for residual expenditure on committed capex for construction of the SPC retail mall and Regional eCommerce Logistics Hub. This resulted in the Group holding higher non-current assets that were funded by cash and short term borrowings. The Group has sufficient banking lines for its funding needs.

As at 31 December 2016, the Group was in a net debt position ${ }^{[1]}$ of $\mathrm{S} \$ 185.8$ million. Total borrowings increased from $\mathbf{S} \$ 280.3$ million as at 31 March 2016 to S $\$ 414.9$ million as at 31 December 2016. Interest coverage ratio ${ }^{[2]}$ remained healthy at 24.7 times, compared to 42.1 times last year. The decrease was due to higher interest on borrowings incurred for the current period as well as the inclusion of the one-off divestment gains for the comparative period last year.

Ordinary shareholders' equity was stable as at 31 December 2016 at $\$ \$ 1.2$ billion, compared to the opening position as at 31 March 2016.

[^2]
## Cash Flow

Net cash inflow from operating activities for the nine months amounted to $\mathbf{S} \$ 152.5$ million, compared to $\mathrm{S} \$ 72.0$ million last year. Operating cash inflow before working capital changes was down S $\$ 4.2$ million and working capital improved $\mathrm{S} \$ 84.6$ million due to lower receivables and higher trade and other payables largely for settlement of terminal dues.

Net cash outflow for investing activities was $\mathrm{S} \$ 65.4$ million, compared to $\mathrm{S} \$ 463.9$ million for the same nine months last year. Capital expenditure of $\mathrm{S} \$ 158.8$ million in the period comprised committed capital expenditures for the ongoing redevelopment of SPC retail mall and the construction of the Regional eCommerce Logistics Hub. This was partially offset by proceeds from the partial divestment of Quantium Solutions International.

Net cash inflow from financing activities was $\mathbf{S} \$ 15.4$ million, compared to net cash outflow of S $\$ 7.1$ million last year, largely due to net proceeds from bank loans which have a positive carry.
(9) Where a forecast, or a prospect statement, has been previously disclosed to shareholders, any variance between it and the actual results.

Not applicable.
(10) A commentary at the date of the announcement of the significant trends and competitive conditions of the industry in which the group operates and any known factors or events that may affect the group in the next reporting period and the next 12 months.

SingPost continues to build its capabilities to transform from a Singapore postal company into a leading eCommerce logistics provider, which is fundamental to securing its future. SingPost has been working to integrate acquisitions and this will remain a priority.

In the Postal segment, Domestic mail remains under pressure with declining volumes but the impact was partially offset by growth from International mail volumes. The shift in revenue mix towards International mail will lead to a decline in margins on a blended basis.

While the Logistics segment is expected to benefit from growing eCommerce trends, the industry faces tight operating margins. The focus is to increase volumes on the network so as to derive operating leverage from economies of scale but this will take time.

The Regional eCommerce Logistics Hub obtained TOP in April 2016 and enhanced SingPost's eCommerce logistics capabilities in the region. The facility has resulted in higher depreciation and operating expenses. This is a long-term investment, and there will not be any immediate benefits to the bottom line.

The eCommerce segment operates in an environment where margins are under pressure amid intense competition and changing consumer behaviour. The Group is facing challenges in the operating environment in the US. For the nine months ended 31 December 2016, TradeGlobal has not achieved the underlying profit assumptions of the business plan which supported the investment. TradeGlobal incurred a significant loss instead of a projected profit in the third quarter peak season and it is expected to make a loss for the full year. The business is being restructured to improve its performance.

Due to the poor performance of TradeGlobal, the Board of SingPost is of the view that there is a risk of significant impairment to TradeGlobal's carrying value. The Board will also be conducting a review of all the investments of SingPost. Impairments, if any, will be assessed based on the full financial year results and future plans for the businesses.

The redevelopment of SPC retail mall is expected to be completed around mid-2017, and leasing of the mall is on track. The Group continues to forgo rental income during the redevelopment.

For the rest of FY2016/17, there will be residual capital expenditure committed for the redevelopment of the SPC retail mall.

On 11 January 2017, SingPost completed the issuance of new shares to the Alibaba Group. This increased Alibaba's stake in SingPost to 14.4 per cent, up from 10.2 per cent, and has deepened the strategic partnership.

## (11) Dividends

## Current financial period reported on

Interim dividend
For the third quarter ended 31 December 2016, the Board of Directors has declared an interim dividend of 0.5 cent per ordinary share (tax exempt one-tier).

The interim quarterly dividend of 0.5 cent per ordinary share will be paid on 9 March 2017. The transfer book and register of members of the Company will be closed on 27 February 2017 for the preparation of dividend warrants. Duly completed registrable transfers of the ordinary shares in the capital of the Company received by the Company's registrar up to 5.00 pm on 24 February 2017 will be registered to determine members' entitlements to the dividend.

## Corresponding period of the immediately preceding financial year

## Interim dividend

An interim dividend of 1.50 cents per ordinary share (tax exempt one-tier) for the third quarter ended 31 December 2015 was declared on 4 February 2016 and paid on 4 March 2016.

## Dividend Policy

The dividend policy is based on a payout ratio ranging from $60 \%$ to $80 \%$ of underlying net profit for each financial year, paid quarterly.

## (12) If no dividend has been declared (recommended), a statement to that effect.

Not applicable.

## (13) Group Segment Information

Segment information is presented based on the information reviewed by the chief operating decision maker for performance measurement and resource allocation.

From 1 April 2016, SingPost Group has reclassified the reporting of certain business units into three business segments, namely Postal, Logistics and eCommerce:

- Postal segment comprises the core postal business of the Group. This includes both Domestic mail and International mail, as well as products and services transacted at the post offices. The comparative period last year included DataPost and Novation Solutions, the hybrid mail businesses which were divested during the financial year ended 31 March 2016.
- Logistics segment comprises the Logistics businesses of the Group. This includes Quantium Solutions, Couriers Please, SP Parcels, Famous Holdings and other logistics entities.
- eCommerce segment comprises the front-end related eCommerce businesses. This includes SP eCommerce in Asia Pacific and the US, as well as TradeGlobal and Jagged Peak.

The segment revenue and profit figures in paragraph 8 have been reclassified for comparative purposes.

Other operations include the provision of commercial property rental and corporate costs of the Group not allocated to the reportable operating segments. These are disclosed under "Property \& others". The comparative period last year included investment gains from the divestments of certain subsidiaries.

The measurement of segment results is in line with the basis of information presented to management for internal management reporting purpose.

## (14) Interested Person Transactions

During the third quarter and nine months ended 31 December 2016, the following interested person transactions were entered into by the Group:

|  | Aggregate value of all interested person transactions during the financial period (excluding transactions less than $\mathbf{S} \$ 100,000$ and transactions conducted under shareholders' mandate pursuant to Rule 920) |  | Aggregate value of all interested person transactions conducted under shareholders' mandate pursuant to Rule 920 (excluding transactions less than $\mathbf{\$} \mathbf{\$ 1 0 0}, \mathbf{0 0 0}$ ) |  |
| :---: | :---: | :---: | :---: | :---: |
|  | FY2016/17 | FY2015/16 | FY2016/17 | FY2015/16 |
|  | Q3 | Q3 | Q3 | Q3 |
|  | S $\mathbf{\$}^{\mathbf{0} 000}$ | S\$'000 | S $\mathbf{\prime}^{\prime} 000$ | S\$'000 |
| Sales |  |  |  |  |
| Singapore Telecommunications |  |  |  |  |
| Group | - | - | 12,565* | 1,298* |
|  | - | - | 12,565 | 1,298 |
| Purchases |  |  |  |  |
| SATS Group | - | - | - | 400* |
| SembCorp Group | - | - | 300* | 3,267 |
|  | - | - | 300 | 3,667 |
| Total interested person transactions | - | - | 12,865 | 4,965 |


|  | Aggregate value of all interested person transactions during the financial period (excluding transactions less than S\$100,000 and transactions conducted under shareholders' mandate pursuant to Rule 920) |  | Aggregate value of all interested person transactions conducted under shareholders' mandate pursuant to Rule 920 (excluding transactions less than $\mathbf{\$} \mathbf{\$ 1 0 0}, \mathbf{0 0 0}$ ) |  |
| :---: | :---: | :---: | :---: | :---: |
|  | FY2016/17 | FY2015/16 | FY2016/17 | FY2015/16 |
|  | 9M | 9M | 9M | 9M |
|  | S $\mathbf{\prime}^{\prime} 000$ | S ${ }^{\prime} 000$ | S $\mathbf{\$}^{\prime} 000$ | S $\$^{\prime} 000$ |
| Sales |  |  |  |  |
| Mediacorp Group | - | - | - | 799* |
| Postea Group | - | - | - | 198* |
| Singapore Airlines Group | - | - | - | 1,704* |
| Singapore Telecommunications Group | - | - | 14,366* | 2,952* |
| Starhub Group | - | - | 759 | 860 |
|  | - | - | 15,125 | 6,513 |
| Purchases |  |  |  |  |
| Certis Cisco Group | - | - | 450 | 162* |
| PSA Corporation Limited | - | - | - | 1,808* |
| SATS Group | - | - | - | 57,239* |
| SembCorp Group | - | - | 5,524* | 3,267 |
| Singapore Airlines Group | - | - | 4,588 | 1,540 |
|  | - | - | 10,562 | 64,016 |
| Total interested person transactions | - | - | 25,687 | 70,529 |

Note
$\overline{\text { All the transactions set out in the above table were based on the Group's interested person transactions register. They were either }}$ based on contractual values for the duration of the contracts (which vary from 27 days to 15 years) or annual values for openended contracts.
*Include contracts of duration exceeding one year.
(15) Confirmation by the Board pursuant to rule 720(1) of the Listing Manual

The Board had received undertakings from all its directors and executive officers in the format as set out in Appendix 7.7 in pursuant to Rule 720(1) of the listing manual of the Singapore Exchange Securities Trading Limited.
(16) Confirmation by the Board pursuant to rule 705(5) of the Listing Manual

On behalf of the Board of Directors of the Company, we, the undersigned, hereby confirm to the best of our knowledge that nothing has come to the attention of the Board of Directors of the Company which may render the financial statements for the third quarter and nine months ended 31 December 2016 to be false or misleading.

On behalf of the Board of Directors


MR SIMON CLAUDE ISRAEL
Chairman


MR SOO NAM CHOW
Director

Singapore
10 February 2017


## Agenda

## Q3 \& 9M FY2016/17 Financials

## eCommerce-Related Revenues

## Segmental Results

## Business \& Corporate Updates

Summary \& Outlook

## Supplementary Information

The following presentation contains forward looking statements by the management of Singapore Post Limited ("SingPost") relating to financial trends for future periods, compared to the results for previous periods. Some of the statements contained in this presentation that are not historical facts are statements of future expectations with respect to the financial conditions, results of operations and businesses, and related plans and objectives. Forward looking information is based on management's current views and assumptions including, but not limited to, prevailing economic and market conditions. These statements involve known and unknown risks and uncertainties that could cause actual results, performance or events to differ materially from those in the statements as originally made. Such statements are not, and should not be construed as a representation as to future performance of SingPost. In particular, such targets should not be regarded as a forecast or projection of future performance of SingPost. It should be noted that the actual performance of SingPost may vary significantly from such statements.

" $\$$ " means Singapore dollars unless otherwise indicated.

Q3 FY2016/17: Underlying net profit declined 28.5\%, due largely to investments in business transformation and decline in domestic letter mail volumes

Q3 FY2016/17 P\&L, \$M

|  | Q3 FY16/17 | Q3 FY15/16 | YoY <br> \% change |  |
| :---: | :---: | :---: | :---: | :---: |
| Revenue | 369.4 | 316.2 | +16.8\% | Revenue growth due to inclusion of US eCommerce acquisitions |
| Other income and gains |  |  |  |  |
| Rental and property-related income | 9.1 | 9.3 | (1.4\%) | Underlying Net Profit declined 28.5\% due to operating losses in the US eCommerce business, costs related to the new Regional eCommerce Logistics Hub, as well as lower domestic letter mail volumes. |
| Miscellaneous | (1.8) | 3.0 | N.M. |  |
| Total expenses | 337.0 | 273.3 | +23.3\% |  |
| Operating Profit | 37.3 | 54.6 | (31.7\%) |  |
| Share of associated companies \& JVs | (0.2) | 0.2 | N.M. |  |
| Net profit attributable to equity holders | 31.4 | 43.5 | (27.9\%) |  |
| Underlying Net Profit | 31.4 | 43.9 | (28.5\%) |  |

## Revenue movement

Q3 FY2015/16 vs. Q3 FY2016/17 Revenue performance, \$M


Differences in total due to rounding

1. The acquisitions of TradeGlobal and Jagged Peak were completed in November 2015 and March 2016 respectively.

## Increased expenses with consolidation of acquisitions and change in business mix

Total expenses Q3 FY2016/17 breakdown, \$M

|  | Q3 FY16/17 | Q3 FY15/16 | YoY \% change | - Higher headcount post acquisitions |
| :---: | :---: | :---: | :---: | :---: |
| Labour \& related | 88.4 | 74.0 | +19.4\% |  |
| Volume-related | 196.2 | 151.9 | +29.2\% | - Largely due to higher International |
| Traffic \& related Outsourcing services and delivery expenses | $\begin{gathered} 105.9 \\ 90.3 \end{gathered}$ | $\begin{aligned} & 92.3 \\ & 59.6 \end{aligned}$ | $\begin{aligned} & +14.7 \% \\ & +51.6 \% \end{aligned}$ | - mail terminal dues |
| Admin \& others | 37.7 | 33.7 | +11.9\% | $\boxed{L}$ Largely due to cost of sales and outsourced services related to |
| Depreciation \& amortisation | 12.9 | 10.2 | +26.3\% | respectively |
| Selling | 3.5 | 3.2 | +11.1\% | - Depreciation on Regional eCommerce Logistics Hub ${ }^{1}$ |
| Finance expense | (1.7) | 0.4 | N.M. | - Favourable non-trade related forex |
| Total expenses | 337.0 | 273.3 | +23.3\% | same period last year |

N.M.: Not meaningful

Differences in total due to rounding

1. The building obtained Temporary Occupation Permit or TOP in April 2016, and was officially opened on 1 November 2016

## Operating Profit

Logistics
Postal

## Q3 FY2016/17 Underlying Net Profit movement

Q3 FY2015/16 vs. Q3 FY2016/17 Underlying Net Profit performance, \$M

Investments in transformation (\$13.6m)
Postal (\$2.7m)


## 9M FY2016/17 Profit \& Loss Statement

9M FY2016/17 P\&L, \$M


## 9M FY2016/17 Underlying Net Profit movement

9M FY2015/16 vs. 9M FY2016/17 Underlying Net Profit performance, \$M

Investments in transformation (\$27.6m)

## Postal (\$6.5m)



## Balance sheet \& financial indicators

\$M, unless otherwise stated
Cash flow 9M FY16/17 9M FY15/16

| Operating cash flow (before working capital changes) | 158.1 | 162.3 | - Net cash from operating activities rose to $\$ 152.5$ million, boosted by positive changes in working capital |
| :---: | :---: | :---: | :---: |
| Changes in working capital | 24.0 | (60.7) |  |
| Net cash provided by operating activities | 152.5 | 72.0 |  |


| Cash flow used in investing activities | (65.4) | (463.9) | - | Included capital expenditure for the |
| :---: | :---: | :---: | :---: | :---: |


| Financial indicators | As at Dec 2016 | As at Mar 2016 |  |
| :---: | :---: | :---: | :---: |
| Cash \& cash equivalents at end of financial period | 229.1 | 126.6 | - Increased borrowings with cash and |
| Borrowings | 414.9 | 280.3 | committed capital expenditure |
| Net debt position | 185.8 | 153.6 | Interest coverage ratio remains strong. Including one-off divestment |
| EBITDA to interest expense (times) | 24.7 | $29.8{ }^{1}$ | gains, the ratio in March was 42.1x |
| Net debt to ordinary shareholders equity (\%) | 14.9\% | 12.8\% | - Higher due to increased borrowings |

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## Q3 \& 9M FY2016/17 Financials

## eCommerce-Related Revenues

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The following presentation contains forward looking statements by the management of Singapore Post Limited ("SingPost") relating to financial trends for future periods, compared to the results for previous periods. Some of the statements contained in this presentation that are not historical facts are statements of future expectations with respect to the financial conditions, results of operations and businesses, and related plans and objectives. Forward looking information is based on management's current views and assumptions including, but not limited to, prevailing economic and market conditions. These statements involve known and unknown risks and uncertainties that could cause actual results, performance or events to differ materially from those in the statements as originally made. Such statements are not, and should not be construed as a representation as to future performance of SingPost. In particular, such targets should not be regarded as a forecast or projection of future performance of SingPost. It should be noted that the actual performance of SingPost may vary significantly from such statements.
" $\$$ " means Singapore dollars unless otherwise indicated.

## eCommerce-related revenues now 50.3\% of Group revenue

Revenue performance, 9M FY2015/16 vs 9M FY2016/17, \$M



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" $\$$ " means Singapore dollars unless otherwise indicated.
\$M
$\left.\begin{array}{rccc}\text { Postal } & \text { Q3 FY16/17 } & \text { Q3 FY15/161 } & \text { YoY \% change } \\ \text { Revenue } & 143.4 & 139.3 & +2.9 \% \\ \hline \text { Operating profit } & 38.5 & 41.3 & (6.6 \%) \\ \hline \text { OP margin } & 26.9 \% & 29.6 \% & \\ \hline \text { Revenue breakdown } & \text { Q3 FY16/17 } & \text { Q3 FY15/161 } & \text { YoY \% change } \\ \hline \text { Domestic mail } & & 62.9 & 64.9\end{array}\right)(3.1 \%)$.

Domestic mail revenue and OP declined in line with lower business letter mail volumes, in particular with financial institutions pushing e-statements.

International mail revenue growth was driven by cross-border eCommercerelated deliveries, in particular higher volumes from Alibaba Group.

Postal Operating profit declined 6.6\%, largely due to the decline in contribution from Domestic mail.

Decline in OP margins reflect the shift in mix from Domestic mail to lower margin International transhipment mail.

[^3]Logistics: Q3 FY2016/17 Performance

| Logistics | Q3 FY16/17 | Q3 FY15/16 | YoY \% change |
| ---: | :---: | :---: | :---: |
| Revenue | 171.3 | 162.2 | $+5.6 \%$ |
| Operating profit | 8.8 | 12.7 | $(30.2 \%)$ |
| OP margin | $5.2 \%$ | $7.8 \%$ |  |
| Revenue breakdown | Q3 FY16/17 | Q3 FY15/16 | YoY \% change |
| Quantium Solutions | 29.5 | 26.6 | $+11.0 \%$ |
| Couriers Please | 38.5 | 32.8 | $+17.4 \%$ |
| SP Parcels | 21.3 | 22.1 | $(3.4 \%)$ |
| Famous | 60.8 | 59.2 | $+2.7 \%$ |
| Others ${ }^{2}$ | 21.1 | 21.6 | $(2.1 \%)$ |
| Total | 171.3 | 162.2 | $+5.6 \%$ |

Revenue rose 5.6\%, driven by higher contribution from Couriers Please and Quantium Solutions from increased eCommerce-related activities.

Despite depressed freight rates and volumes in the industry, Famous revenue rose, driven by higher contribution from Europe.

Decline in Logistics OP largely reflects incremental costs incurred in relation to the Regional eCommerce Logistics Hub, which was officially opened on 1 Nov 2016, as well as pricing pressures in the eCommerce Logistics space.

On a quarter-on-quarter basis, OP rose 78\% against Q2, driven by strong peak volumes.

[^4]
## eCommerce: Q3 FY2016/17 Performance

\$M

| eCommerce | Q3 FY16/17 | Q3 FY15/16¹ | YoY \% change |
| ---: | :---: | :---: | :---: |
| Revenue | 81.1 | 39.2 | $+106.8 \%$ |
| Operating profit | $(8.4)$ | 1.8 | N.M. |
| OP margin | $(10.4 \%)$ | $+4.6 \%$ |  |
| Revenue breakdown | Q3 FY16/17 | Q3 FY15/161 | YoY \% change |
| TradeGlobal | 41.2 | 29.4 | $+40.1 \%$ |
| Jagged Peak | 32.4 | - | N.M. |
| SP eCommerce ${ }^{2}$ | 7.6 | 9.8 | $(23.2 \%)$ |
| Total | 81.1 | 39.2 | $+106.8 \%$ |

eCommerce revenue rose with the inclusion of US acquisitions TradeGlobal and Jagged Peak.

TradeGlobal faced cost pressures and challenges, while Jagged Peak exceeded revenue and operating profit targets. Please refer to slide 18 for details.

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## Jagged Peak : a successful holiday season

- We had good growth in volumes and revenue, and generated positive earnings for the Group.
- Jagged Peak also achieved new customer wins.


## TradeGlobal - delivered customer satisfaction; <br> revenue and operating profit impacted by challenges in the operating environment

- We prioritised customer satisfaction over the peak period, which is critical to the long-term success of the business. We succeeded and achieved good service level performance in fulfilling peak period orders.
- Revenue and operating profit were impacted by developments at two of our key customers:
- One of TradeGlobal's largest customers faced financial difficulties, and we reduced our business with them as part of risk mitigation. The customer has since filed for bankruptcy under Chapter 11 of the US Bankruptcy Code.
- Another key customer had decided to in-source its eCommerce freight operations.
- Cost pressures:
- Due to labour shortage in the Cincinnati area, higher costs were incurred for temporary fulfilment labour.
- Warehouse automation and new customer implementation efforts took longer than expected, which impacted productivity.


## Completion of Second Investment Agreement with the Alibaba Group

## Deepening strategic partnership

- On 27 October 2016, Alibaba invested S\$86.2 million for a $34 \%$ stake in Quantium Solutions International, with SingPost owning the remaining $66 \%$.
- On 11 January 2017, SingPost completed the issuance of $107,553,907$ new shares to Alibaba Investment Limited for $\$ \$ 187.1$ million, which increased their stake in SingPost from $10.2 \%$ to $14.4 \%$.


## Structure upon completion



## Appointment of Group CEO

Mr Paul Coutts was appointed as Group CEO, and as a Non-Independent Director of the SingPost Board effective 1 June 2017.

- More than 20 years of experience in C-suite positions at major global logistics and postal companies.
- Well positioned to provide overall leadership, integrate SingPost's eCommerce logistics platform and build out a globally competitive business.


## Working experience over the past 10 years

- February 2013 - Present
- August 2009 - January 2013

Toll Global Forwarding Global Products, Marketing and Sales Director (COO) (Based in Singapore)

- January 2007 - August 2009 DPWN Managing Director, Marketing and Sales, Europe, DHL Express (Based in Brussels, Belgium)
- April 2006 - December 2006 DPWN Chief Executive Officer, DHL Global Mail Europe (Based in Bonn, Germany)



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Revenue rose with the inclusion of US eCommerce acquisitions.

Underlying net profit declined largely due to

- operating losses in the US eCommerce business;
- costs related to the new Regional eCommerce Logistics Hub; and
- lower Postal operating profit due to lower domestic letter mail volumes.

Q3 FY16/17 interim dividend of 0.5 cent per share

SingPost continues to build its capabilities to transform from a Singapore postal company into a leading eCommerce logistics provider, which is fundamental to securing its future. SingPost has been working to integrate acquisitions and this will remain a priority.

In the Postal segment, Domestic mail remains under pressure with declining volumes but the impact was partially offset by growth from International mail volumes. The shift in revenue mix towards International mail will lead to a decline in margins on a blended basis.

While the Logistics segment is expected to benefit from growing eCommerce trends, the industry faces tight operating margins. The focus is to increase volumes on the network so as to derive operating leverage from economies of scale but this will take time.

The Regional eCommerce Logistics Hub obtained TOP in April 2016 and enhanced SingPost's eCommerce logistics capabilities in the region. The facility has resulted in higher depreciation and operating expenses. This is a long-term investment, and there will not be any immediate benefits to the bottom line.

## Outlook (continued)

The eCommerce segment operates in an environment where margins are under pressure amid intense competition and changing consumer behaviour. The Group is facing challenges in the operating environment in the US. For the nine months ended 31 December 2016, TradeGlobal has not achieved the underlying profit assumptions of the business plan which supported the investment.

TradeGlobal incurred a significant loss instead of a projected profit in the third quarter peak season and it is expected to make a loss for the full year. The business is being restructured to improve its performance.

Due to the poor performance of TradeGlobal, the Board of SingPost is of the view that there is a risk of significant impairment to TradeGlobal's carrying value. The Board will also be conducting a review of all the investments of SingPost. Impairments, if any, will be assessed based on the full financial year results and future plans for the businesses.

## Outlook (continued)

The redevelopment of SPC retail mall is expected to be completed around mid-2017, and leasing of the mall is on track. The Group continues to forgo rental income during the redevelopment.

For the rest of FY2016/17, there will be residual capital expenditure committed for the redevelopment of the SPC retail mall.

On 11 January 2017, SingPost completed the issuance of new shares to the Alibaba Group. This increased Alibaba's stake in SingPost to 14.4 per cent, up from 10.2 per cent, and has deepened the strategic partnership.

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Postal: 9M FY2016/17 Performance
\$M

| Postal | 9M FY16/17 | 9M FY15/161 | YoY \% change |
| :---: | :---: | :---: | :---: |
| Revenue | 407.3 | 400.3 | +1.8\% |
| Operating profit | 113.9 | 120.4 | (5.4\%) |
| OP margin | 28.0\% | 30.1\% |  |
| Revenue breakdown | 9M FY16/17 | 9 M FY15/161 | YoY \% change |
| Domestic mail ${ }^{2}$ | 187.3 | 195.6 | (4.3\%) |
| International mail | 197.5 | 165.4 | +19.4\% |
| Post office products \& services ${ }^{3}$ | 22.6 | 28.0 | (19.4\%) |
| Novation Solutions/DataPost ${ }^{4}$ | - | 11.3 | N.M. |
| Total | 407.3 | 400.3 | +1.8\% |

[^5]Logistics: 9M FY2016/17 Performance
\$M

| Logistics | 9M FY16/17 | 9M FY15/16 ${ }^{1}$ | YoY \% change |
| :---: | :---: | :---: | :---: |
| Revenue | 482.1 | 458.4 | +5.2\% |
| Operating profit | 21.0 | 27.2 | (22.7\%) |
| OP margin | 4.4\% | 5.9\% |  |
| Revenue breakdown | 9M FY16/17 | $9 \mathrm{M} \mathrm{FY15/16}{ }^{1}$ | YoY \% change |
| Quantium Solutions | 84.4 | 80.8 | +4.5\% |
| Couriers Please | 107.4 | 93.3 | +15.1\% |
| SP Parcels | 58.2 | 59.4 | (2.1\%) |
| Famous | 173.0 | 166.8 | +3.7\% |
| Others ${ }^{2}$ | 59.0 | 58.1 | +1.5\% |
| Total | 482.1 | 458.4 | +5.2\% |



Figures in the comparative period last year have been adjusted to be consistent with the current classification
2. Includes the self storage business under Lock+Store

## eCommerce: 9M FY2016/17 Performance

\$M

| eCommerce | 9M FY16/17 | 9M FY15/16¹ | YoY \% change |
| ---: | :---: | :---: | :---: |
| Revenue | 210.4 | 55.1 | $+281.7 \%$ |
| Operating profit | $(18.7)$ | $(2.2)$ | $@$ |
| OP margin | $(8.9 \%)$ | $(4.0 \%)$ |  |
| Revenue breakdown | 9 M FY16/17 | $9 M_{\text {FY15/161 }}$ | YoY \% change |
| TradeGlobal | 101.7 | 29.4 | $+246.1 \%$ |
| Jagged Peak | 82.6 | - | N.M. |
| SP eCommerce ${ }^{2}$ | 26.1 | 25.7 | $+1.3 \%$ |
| Total | 210.4 | 55.1 | $+281.7 \%$ |


N.M.: Not meaningful
@ denotes variance exceeding 300\%
1.Figures in the comparative period last year have been adjusted to be consistent with the current classification
2.Revenue and operating profit contribution of end-to-end eCommerce customers using warehousing, freight, last mile and/or customer care services are reported under the Logistics segment 29

## eCommerce Logistics Network Development



2
Freight, Customs \&
Regulations Mgmt


## 4 <br> Last Mile Delivery \& Returns



Key management
eCommerce
Marcelo Wesseler
CEO,
SP eCommerce


Corporate Services, Post-merger integration


Mervyn Lim,
Covering GCEO;
Group CFO;
Deputy GCEO (Corporate Services)


For immediate release

## SingPost revenue rises 16.8 per cent, net profit falls $\mathbf{2 7 . 9}$ per cent amid transformation

- Revenue rose 16.8 per cent to $\mathbf{S} \$ 369.4$ million for the third quarter of $\mathrm{FY} 2016 / 2017$
- Underlying net profit was down 28.5 per cent due to operating losses in the US eCommerce business, Regional eCommerce Logistics Hub costs, and a decline in domestic mail volumes
- Q3 FY2016/2017 dividend of 0.5 cent per share declared


## Financial Highlights

|  | Q3 <br> FY16/17 <br> $($ S\$'000 $)$ | Q3 <br> FY15/16 <br> $($ S\$'000 | Variance <br> $(\%)$ | $9 M$ <br> FY16/17 <br> $($ S\$'000 $)$ | $9 M$ <br> FY15/16 <br> $($ S\$'000 $)$ | Variance <br> $(\%)$ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| GROUP RESULTS | 369,388 | 316,184 | 16.8 | $1,024,493$ | 833.963 | 22.8 |
| Revenue | 9,123 | 9,253 | $(1.4)$ | 27,767 | 29,887 | $(7.1)$ |
| Rental \& property related <br> income | $(336,953)$ | $(273,264)$ | 23.3 | $(932,802)$ | $(737,062)$ | 26.6 |
| Total expenses | 37,296 | 54,599 | $(31.7)$ | 124,808 | 176,794 | $(29.4)$ |
| Operating profit | 31,354 | 43,504 | $(27.9)$ | 98,649 | 143,531 | $(31.3)$ |
| Net profit | 31,411 | 43,947 | $(28.5)$ | 94,244 | 121,772 | $(22.6)$ |
| Underlying net profit | 1.28 | 1.84 |  | 4.04 | 6.15 |  |
| Earnings per share (cents) | 0.5 | 1.5 |  | 3.0 | 4.5 |  |
| Dividend per share (cents) |  |  |  |  |  |  |

SINGAPORE, 10 February 2017 - Singapore Post Limited ("SingPost") today announced its results for the third quarter ended 31 December 2016.

Revenue for the third quarter rose 16.8 per cent to $\mathbf{S} \$ 369.4$ million, with the inclusion of SingPost's US eCommerce subsidiaries.

Net profit attributable to equity holders decreased 27.9 per cent to $\mathrm{S} \$ 31.4$ million, while underlying net profit was down 28.5 per cent. The declines were due to operating losses in the US eCommerce business, costs related to the new Regional eCommerce Logistics Hub, and a fall in domestic mail volumes.

Mr Mervyn Lim, Covering Group Chief Executive Officer, said: "We are building out our capabilities, broadening and deepening our eCommerce logistics network, to secure the future of SingPost. There are challenges along the journey and it is going to take a number of years for our investments to contribute."

Due to the poor performance of TradeGlobal, the Board of SingPost is of the view that there is a risk of significant impairment to TradeGlobal's carrying value. The Board will also be
conducting a review of all the investments of SingPost. Impairments, if any, will be assessed based on the results of the full financial year ending 31 March 2017 and future plans for the businesses.

## Revenues rise during holiday season, margins narrow

Postal revenue increased 2.9 per cent but operating profit decreased 6.6 per cent. Crossborder eCommerce-related deliveries continued to rise, helped by higher volumes from the Alibaba Group. But domestic business letter volumes fell as financial institutions pushed their customers to switch to electronic statements. Operating margins continued to slide as the postal revenue mix shifts towards international mail.

Logistics revenue rose 5.6 per cent to $\mathrm{S} \$ 171.3$ million, driven by higher eCommerce-related activities at Couriers Please and Quantium Solutions. Costs related to the Regional eCommerce Logistics Hub and pricing pressures in the eCommerce logistics space, however, caused operating profit to fall from $\mathrm{S} \$ 12.7$ million to $\mathrm{S} \$ 8.8$ million. While the segment is expected to benefit from growing eCommerce trends, the industry faces tight operating margins. As SingPost focuses on increasing volumes on the network, it will take time to derive cost synergies.

Consolidation of US subsidiaries TradeGlobal and Jagged Peak saw eCommerce revenue more than double to $\mathrm{S} \$ 81.1$ million. Jagged Peak saw good growth in revenue and operating profit, winning new customers and exceeding targets.

Cincinnati-based TradeGlobal posted an operating loss as higher labour costs were incurred due to worker shortage in the city, and productivity impacted by delays in warehouse automation and the rollout of services for new customers. Developments at two of its top customers also affected TradeGlobal's performance: One customer has filed for bankruptcy, while the other has decided to in-source its eCommerce freight operations.

For the nine months of the financial year, TradeGlobal has not achieved the underlying profit assumptions of the business plan which supported the investment. TradeGlobal incurred a significant loss instead of a projected profit in the third quarter peak season. It is expected to make a loss for the full year. The business is being restructured to improve its performance.

Total expenses of the Group increased 23.3 per cent as new subsidiaries were consolidated, resulting in a change in business mix.

For the nine months ended 31 December 2016, revenue rose 22.8 per cent to $\mathrm{S} \$ 1.02$ billion, while underlying net profit was down 22.6 per cent.
eCommerce-related revenues from across the Postal, Logistics and eCommerce segments increased from S $\$ 278.1$ million to $\mathbf{S} \$ 515.7$ million, making up 50.3 per cent of Group revenue in the first nine months of the year. Overseas revenues grew in tandem to make up 51.4 per cent of Group revenue, up from 41.9 per cent in the same period last year.

## Improved cash flows from operations

Net cash from operating activities for the nine months rose to $\mathbf{S} \$ 152.5$ million, from $\mathbf{S} \$ 72.0$ million during the corresponding period last year. Cash used for investing activities declined to $\mathrm{S} \$ 65.4$ million, from $\mathrm{S} \$ 463.9$ million.

As at 31 December 2016, SingPost's cash and cash equivalents stood at $\mathbf{S} \$ 229.1$ million, up from S\$126.6 million as at 31 March 2016. The Group recorded a net debt position of S\$185.8 million.

## Interim dividend

For the third quarter of FY 2016/2017, the Board of Directors has declared an interim dividend of 0.5 cent per ordinary share (tax exempt one-tier) to be paid on 9 March 2017.

## About Singapore Post Limited

For over 150 years, Singapore Post (SingPost) as the country's postal service provider, has been delivering trusted and reliable services to homes and businesses in Singapore.

Today, SingPost is pioneering and leading in eCommerce logistics as well as providing innovative mail and logistics solutions in Singapore and around the world, with operations in 19 markets.

Building on its trusted communications through domestic and international postal services, SingPost is taking the lead in end-to-end integrated and digital mail solutions. The suite of SingPost eCommerce logistics solutions includes front end web management, warehousing and fulfilment, last mile delivery and international freight forwarding.

SingPost has been listed on the Main Board of the Singapore Exchange since 2003. The market capitalisation of SingPost stood at $\$ \$ 3.53$ billion as of 31 March 2016.

To find out more about SingPost, please visit www.singpost.com and https://www.singpost.com/corporate-information/businesses.html for more information on SingPost's subsidiaries and businesses.

## Media Contact

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[^0]:    Notes
    1 Mainly relates to the postassurance collaboration with AXA Life Insurance Singapore Private Limited
    2 Perpetual securities amounting to $\mathrm{S} \$ 350$ million were issued by the Company on 2 March 2012. The perpetual securities are cumulative and distributions are at the option of the Company, subject to terms and conditions of the securities issue Based on accounting rules in FRS32 "Financial Instruments: Disclosure and Presentation", the perpetual securities are presented within equity.

[^1]:    Significant non-cash transactions
    In the current financial period, contingent consideration amounting to $\$ \$ 2,060,000(9 \mathrm{M} \mathrm{FY2015/16}$ : NIL) in relation to the acquisition of subsidiaries in prior financial years was settled by way of offset against escrow deposits for the acquisition of those subsidiaries

[^2]:    ${ }^{[1]}$ Cash and cash equivalents less borrowings
    ${ }^{[2]}$ EBITDA to interest expense

[^3]:    1. Figures in the comparative period last year have been adjusted to be consistent with the current classification
    2. Includes Philatelic
    3. Includes Agency services, Retail products and Financial services
[^4]:    1. Figures in the comparative period last year have been adjusted to be consistent with the current classification
    2. Includes the self storage business under Lock+Store
[^5]:    1. Figures in the comparative period last year have been adjusted to be consistent with the current classification
    2. Includes Philatelic
    3. Includes Agency services, Retail products and Financial services
    4. Novation Solutions was divested in Q1 FY15/16 and DataPost was divested in Q3 FY15/16
