

Investor Relations

At SingPost, corporate transparency through regular and open engagement with shareholders is important to us; we are committed to engaging with the investment community in an effective manner and keeping them apprised of the Group's latest developments.

Active Investor Engagement

Through our engagements with the investment community, we update investors on our business strategies, sustainability initiatives, financial performance and material corporate developments and seek to gather feedback and understand investors' viewpoints. By fostering a sustained communication flow to provide the investment community with accurate, fair and timely information on the business and performance, our efforts in investor relations underscore the Group's commitment to creating long-term value for our stakeholders.

In FY2023/24, Management engaged with about 120 local and overseas institutional investors through face-to-face meetings and conference calls. We participated in investor conferences such as the DBS Vickers Pulse of Asia Conference and SGX-Maybank Securities Singapore Corporate Day, as well as webinars and forums for retail investors in Singapore and Malaysia hosted by CGS-CIMB, Maybank and Phillip Capital. In addition, annual meetings for retail investors are hosted with the Securities Investors Association Singapore (SIAS) to update investors on the Group's performance and to engage in active dialogue for views and feedback.

We actively develop and foster strong relationships with buy-side and sell-side analysts who play an important role in communicating key messages to the investing community, media, and the general public. Analysts' briefings are conducted following the release of half-year and full-year financial results, and these sessions are recorded as a webcast and made available

to the wider investment community on a timely basis through our corporate website in the spirit of fair disclosure and to ensure wider reach. Investors may access an audio webcast or playback and the transcript of each results briefing under the Investor Relations section of SingPost's website as soon as practicable. Briefings are also made for quarterly business updates, as well as key corporate developments such as the strategic review announcement.

SingPost continued to hold a hybrid AGM for FY2022/23 in July 2023, providing the opportunity for shareholders and proxies to attend in person as well as online. Following the virtual AGMs held in 2020 and 2021 during the COVID-19 restrictions, the Group has adopted the hybrid format to enhance accessibility for shareholders and proxies by providing a choice to either attend in person or virtually.

Timely Information Dissemination

To ensure timely and accurate dissemination of information, the Investor Relations section on SingPost's website is regularly updated and contains all SGXNet announcements, periodic financial statements, investor presentations and AGM-related materials, including minutes of the AGM and full voting results.

Shareholders and potential investors may also contact the Investor Relations team directly with any queries at investor@singpost.com. Contact details of the IR team are published on SingPost's corporate website. In addition, they may sign up for an email alert service to be updated with our announcements.

In recognition of the Group's corporate governance and sustainability progress, SingPost continues to maintain its ranking among the top 10 in The Singapore Governance and Transparency Index 2023.

Investor Relations Calendar of Events

Various events throughout FY2023/24 for shareholder engagement.

Q1 (April to June 2023)	Q2 (July to September 2023)	Q3 (October to December 2023)	Q4 (January to March 2024)
Analysts & Investor Briefings: Full year FY2023/24 Results Release	Analysts & Investor Update: Q1 FY2023/24 Business Update	Analysts & Investor Briefings: H1 FY2023/24 Results Release	Analysts & Investor Update: Q3 FY2023/24 Business Update
SGX-Maybank Securities Singapore Corporate Day 2023	32 nd Annual General Meeting (AGM) SingPost-SIAS Dialogue with retail shareholders	Corporate Insights with CGS CIMB POEMS Guest Presentation Non-Deal Roadshow with RHB Bank	Analysts & Investor Briefings: Strategic Review Update DBS Vickers Pulse of Asia Conference SIAS Corporate Connect

