

# FY2023/24 Key Highlights

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## MAY

Initiated SingPost's strategic review.



## OCT

Adjusted the postal rate, the first in the last nine years, in Singapore.



## JUN

Celebrated 165 years of postal services in Singapore with a public open house, one of the many activities throughout 2023.



## DEC

Acquired the remaining 12% stake in Australian-based FMH Group. SingPost now fully owns FMH Group.

Accelerated SingPost's digital transformation through strategic collaboration with tech giants, including Google Cloud, Boomi, and Oracle among others.



## MAR

Successfully acquired Border Express by FMH Group, following the completion of the conditional sale and purchase agreement on 1 March 2024.

Announced the intention of merging CouriersPlease, another SingPost subsidiary in Australia, with FMH Group.

Completed strategic review to reset for growth. SingPost will scale as a pure-play logistics enterprise serving international markets and delivering sustainable growth to create long-term value for shareholders.

Launched the first independent POPStop at Tampines MRT station in Singapore to support eCommerce growth, featuring an AI assistant to attend to common queries and dispense labels.

